ORIGINAL

ARIZONA TELECOMMUNICATIONS TARIFF

GOVERNING COMPETITIVE LOCAL EXCHANGE
AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

of

GRANITE TELECOMMUNICATIONS, LLC

234 Copeland Street
Quincy, Massachusetts 02169

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of competitive, presubscribed local exchange and interexchange telecommunications services provided by Granite Telecommunications, LLC ("Company") within the State of Arizona. This tariff is on file with the Arizona Corporation Commission. Copies may be inspected during normal business hours at Company's principal place of business, 234 Copeland Street, Quincy, Massachusetts 02169.

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CHECK SHEET

The Title Sheet and Sheets 1 through 93 of this tariff inclusive of this Tariff and Sheets 1 through 23 of this Price List are effective as of the date shown at the bottom of the respective sheet(s). Revised sheets as named below contain all changes from the original filing that are in effect on the date listed.

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CONCURRING CARRIERS

None

CONNECTING CARRIERS

None

OTHER PARTICIPATING CARRIERS

None

EXPLANATION OF SYMBOLS

(C) To signify **changed** condition or regulation.

(D) To signify **deleted** or **discontinued** rate, regulation or condition.

(I) To signify a change resulting in an **increase** to a Customer's bill.

(M) To signify that material has been **moved** from another tariff location.

(N) To signify a **new** rate, regulation condition or Page.

(R) To signify a change resulting in a **reduction** to a Customer's bill.

(T) To signify a change in **text** but no change to rate or charge.

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TARIFF FORMAT

A. **Page Numbering** - Page numbers appear in the upper right corner of the Page. Pages are numbered sequentially. However, occasionally, when a new Page is added between Pages already in effect, a decimal is added. For example, a new Page added between Pages 14 and 15 would be 14.1.

B. **Page Revision Numbers** - Revision numbers also appear in the upper right corner of each Page. These numbers are used to determine the most current Page version on file with the Commission. For example, the 4th revised Page 14 cancels the 3rd Revised Page 14. Because of various suspension periods, deferrals, etc. the Commission follows in its tariff approval process, the most current Page number on file with the Commission is not always the Page in effect. Consult the Check Sheet for the Page currently in effect.

C. **Paragraph Numbering Sequence** – There are nine levels of paragraph coding. Each level of code is subservient to its next higher level:

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D. **Check Sheets** - When a tariff filing is made with the Commission, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the Pages contained in the tariff with a cross-reference to the current revision number. When new Pages are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by and asterisk (*). There will be no other symbols used on this Page if these are the only changes made to it (i.e., the format, etc., remains the same, just revised revision levels on some Pages). The tariff user should refer to the latest Check Sheet to find if a particular Sheet is the most current on file with the Commission.

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APPLICATION OF TARIFF

A. This tariff schedule sets forth the Service offerings, rates, terms and conditions applicable to the furnishing of specialized combined local exchange and interexchange intrastate telecommunications Services offered by Granite Telecommunications, LLC ("Company") to Customers in the State of Arizona, subject to availability of facilities. Interexchange service is an add-on service available only if the Customer subscribes to the Company's local offerings.

B. Company has been granted authority to provide competitive interexchange services throughout the State of Arizona.

C. The rates and regulations contained in this Tariff apply only to the intrastate telecommunications Services furnished by Company and do not apply, unless otherwise specified, to the lines, facilities, or the services provided by a Local Exchange Carrier or other common carrier for use in accessing the Services of Company. This Tariff does not cover any information service or other unregulated service offered by Company. Company will offer any information or other unregulated service in accordance with Company's current price list or contract, whichever applies to the particular Customer.

D. Company may not be deemed to have waived or impaired any right, power, requirement or option reserved by this Tariff (including, but not limited to, the right to demand exact compliance with every term and condition herein), by virtue of any custom or practice of Company at variance with the terms hereof, or any failure, refusal or neglect of Company to exercise any right under this Tariff or to insist upon exact compliance with its terms, or any waiver, forbearance, delay, failure or omission by Company to exercise any right, power or option hereunder.

E. The rates, rules, terms and conditions contained herein are subject to change pursuant to the rules and regulations of the Commission.

F. This tariff will be maintained and made available for inspection by any Customer at Company's principal business office at Granite Telecommunications, LLC, 234 Copeland Street, Quincy, Massachusetts 02169.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Certain terms used generally throughout this Tariff for Services of Company are defined below.

Authorized User:

A person, firm, corporation or other entity that either is authorized by the Customer to use Service or is placed in a position by the Customer, either through acts or omissions, to use Service.

Business Service:

A Service that conforms to one or more of the following criteria:

A. the Service is primarily for paid commercial, professional or institutional activity; or

B. the Service is situated in a commercial, professional or institutional location, or other location serving primarily or substantially as a site of an activity for pay; or

C. the Service number is listed as the principal or only number for a business in any telecommunications directory; or

D. the Service is used to conduct promotions, solicitations, or market research for which compensation or reimbursement is paid or provided. However, such use of Service, without compensation or reimbursement, for a charitable or civic purpose will not constitute business use of Service unless other criteria apply.

Called Station:

The terminating point of a call (i.e., the called number).

Carrier:

A company authorized by the Public Utilities Commission of Arizona to provide telecommunications services.

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, Continued

Channel:

A communications path between two or more points of termination.

Collect Call:

A billing arrangement where a call is billed to the called station.

Commission:

The Arizona Corporation Commission

Company:

Granite Telecommunications, LLC ("Granite")

Customer or Subscriber:

The person, firm, corporation or other entity which orders or uses Service and is responsible for payment of charges and compliance with tariff regulation.

Customer Premises:

A location(s) designated by the Customer for the purposes of connecting to Company's Services.

Customer Premises Equipment (CPE):

Equipment located at the Customer's Premises for use with Company's Services.

Disconnect or Disconnection:

The termination of a circuit connection between the Originating Station and the Called Station or Company's operator.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, Continued

Facility:

Includes, in the aggregate or otherwise, but is not limited to, the following: channels, apparatus, equipment, communications paths, lines, devices, accessories, and systems; which are provided by Company and utilized by it in the furnishing of telecommunications Services or which are provided by a Customer and used for telecommunications purposes.

Force Majeure:

Causes beyond Company's control, including but not limited to: acts of God, fire, flood explosion or other catastrophes; any law, order, regulation, direction, action or request of the United States Government, or of any other government, including state and local governments having or claiming jurisdiction over Company, or of any Commission, agency, commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or of any civil or military authority; national emergencies; insurrection, riots, wars, unavailability of rights-of-way or materials; or strikes, lock-outs, work stoppages, fraudulent acts of a third party, or other labor difficulties.

Holidays:

New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day, or any day which is a legally observed federal government holiday.

LATA:

Local Access and Transport Area ("LATA"). A geographic area established for the provision and administration of communications service. A LATA encompasses designated exchanges, which are grouped to serve common social, economic and other purposes.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, Continued

Local Exchange Service:

Service where calls can be originated or received without intraLATA or interLATA toll charges being assessed.

Local Service Provider:

An incumbent or competitive telecommunications provider that provides local exchange services to consumers on a common carrier basis.

Person-to-Person:

A call for which the person originating the call specifies to the operator a particular person, Commission or extension to be reached.

Premises:

A building or buildings or contiguous property, not separated by a public highway or right-of-way.

Residential Service:

A Service which does not meet the definition of a Business Service and conforms to the following criteria:

A. the use of the Service is primarily and substantially of a social or domestic nature; and

B. the Service is located in a residence, or in the case of a combined business and residential Premises, the service is located in the residential section of the Premises.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, Continued

Service(s):

The intrastate telecommunications Services that Company offers pursuant to this Tariff.

Station:

Each telephone on a line where no telephone number associated with the line is provided on the same premises and in the same building; the first termination in station key equipment or a jack for use with a portable telephone.

Station-to-Station:

Any operator handled call where the person originating the call does not specify a particular person to be reached, or a particular station, room number, Commission, or office to be reached through a PBX attendant.

Telecommunications Relay Service (TRS):

Enables deaf, hard-of-hearing or speech-impaired persons who use a text telephone or similar devices, to communicate freely with the hearing population not using text telephone and visa versa.

White Pages Directory Listing:

A directory listing found in the local White Pages telephone directory.

Working Day:

Any day on which Company's business office is open and the U.S. Mail is delivered.

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SECTION 2 - RULES AND REGULATIONS

2.1. UNDERTAKING OF COMPANY

2.1.1. Company undertakes to provide Services subject to the terms and conditions of this Tariff.

2.1.2. Company's interexchange services are furnished for telecommunications originating and/or terminating in any area within the State of Arizona. Company's local exchange services are furnished for telecommunications originating in Qwest exchanges.

2.1.3. Company offers Services to Customers for the transmission and reception of voice, data, and other types of communications.

2.1.4. Company does not transmit messages pursuant to this Tariff, but its Services may be used for that purpose.

2.1.5. Company's Services are provided on a monthly basis unless otherwise provided, and are available twenty-four (24) hours per day, seven (7) days per week.

2.1.6. Company may, at Company's sole discretion, elect to employ third parties to perform any of its obligations under this tariff.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.2. CUSTOMER'S USE OF SERVICE

2.2.1. Service may be used for any lawful purpose consistent with this Tariff and with the transmission and switching parameters of the telecommunications facilities utilized in the provision of Services.

2.2.2. Equipment Company provides or installs at the Customer's premises for use in connection with the Services Company offers may not be used for any other purpose other than for which Company provided it. Customer may not, and may not permit others to, rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the Services or equipment installed by Company or Company's agent, except upon the consent of Company.

2.2.3. The Services Company offers may not be used for any unlawful purpose or for any use as to which the Customer has not obtained all governmental approvals, authorizations, licenses, consents and permits required to be obtained by Customer with respect thereto.

2.2.4. Service may not be used for any purpose for which the Customer receives any payment or other compensation, except when the Customer is a duly authorized and regulated common carrier, receives any payment or other compensation. This provision does not prohibit an arrangement between the Customer or Authorized User to share the cost of Service.

2.2.5. Service may not be used in any manner, which interferes with other persons in the use of their Service, prevents other persons from using their Service, otherwise impairs the quality of Service to other Customers, or impairs the privacy of any communications over any Service provided by Company. Company may require a Customer to shut down its transmission of signals if said transmission is causing interference to others.

2.2.6. Service may not be used in any manner so as to annoy, abuse, threaten, or harass other persons.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.2. CUSTOMER'S USE OF SERVICE, Continued

2.2.7. The use of Company's Services either without payment for Service or attempting to avoid payment for Service by fraudulent means or devices, schemes, false or invalid numbers, or false calling or credit cards is prohibited.

2.2.8. Except as provided by Commission regulation, FCC regulation or Arizona state law, the Customer obtains no property right or interest in the use of any specific type of facility, Service, equipment, telephone number, process or code. All rights, titles and interests remain, at all times, solely with Company.

2.2.9. Customer's use of any resold service obtained from other service providers is also subject to any applicable restrictions in the underlying provider's publicly available tariffs.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.3. APPLICATION FOR SERVICE

2.3.1. A Customer desiring to obtain Service must complete the appropriate service order form and submit the service order in compliance with Company subscription requirements as may be established from time to time.

2.3.2. The name(s) of the Customer(s) desiring to use the Service must be set forth in the application for Service.

2.3.3. Company reserves the right to refuse an application for Service made by a present or former Customer who is indebted to Company for Service previously rendered pursuant to this Tariff until the indebtedness is satisfied. Company may also refuse an application when, in Company's sole discretion, provision of Service is precluded under Section 2.6.1. below.

2.3.4. Request for Service under this Tariff will authorize Company to conduct a credit search on the Customer. Company reserves the right to refuse Service on the basis of credit history and to refuse further Service due to late payment or nonpayment by the Customer.

2.3.5. Where the Customer cancels an application for Service, a cancellation charge will apply as specified in the Cancellation or Modification of Service by Customer Section of this Tariff.

2.3.6. Company may require an applicant for Service, who intends to use Company's offerings for resale and/or for shared use, to file a letter with Company confirming that the applicant's use of Company's offerings complies with relevant laws and Commission regulations, policies, orders, and decisions.

SECTION 2 - RULES AND REGULATIONS, Continued

2.4. DEPOSITS

2.4.1. Company does not require deposits from an applicant for new Service. If in the future the Company elects to require deposits, the Company will secure a bond, as prescribed by the Commission.

2.4.2. Should the Company elect to collect deposits, and meets Commission requirements for the collection of a bond, the following provisions will apply to bonding requirements.

2.4.3. A deposit may be waived if, according to Company's assessment, the applicant is a satisfactory credit risk.

2.4.4. Company may require a deposit from an existing business Customer as a condition to the further provision of Service if, according to Company's assessment, the Customer has become a credit risk.

2.4.5. Company will calculate the maximum deposit required from an applicant for Service or an existing Customer by estimating the expected charges for Service for a two (2) month period. Company may adjust the amount of deposit to be held in order to maintain a two (2) month estimated amount when, according to Company's assessment, such adjustment is deemed necessary to adequately secure the account.

2.4.6. Customer's may satisfy deposit requirements as follows:

A. In cash,

B. By an acceptable bank letter of credit,

C. Through an acceptable third-party guarantee (Residential Service Customers only),

D. Other forms of security acceptable to Company.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.4. DEPOSITS, Continued

2.4.7. Deposits plus interest shall be refunded after being held for 12 months, so long as:

A. the Customer has paid any past due bill for service owed to the same company;

B. service has not been discontinued for nonpayment,

C. the Customer has not paid late 4 times, or

D. the company has not provided evidence that the Customer used a device or scheme to obtain service without payment.

2.4.8. If the company does not return a Customer's deposit after 12 months, the company shall provide the Customer with the reasons the deposit is being retained, if the Customer so requests.

2.4.9. When Service has been terminated or disconnected, Company will deduct any and all unpaid amounts from the deposit, and the difference will be refunded, if applicable.

2.4.10. Interest rates applied to Customer deposits held by Company are prescribed by the Commission.

SECTION 2 - RULES AND REGULATIONS, Continued

2.5. CREDIT

2.5.1. Company, in order to ensure payment of its charges for Service or for loss of or damage to Company property, will require Applicants and Customers to establish and maintain credit. The establishment or re-establishment of credit as provided in this Section does not relieve an applicant or Customer from compliance with other provisions of this Tariff as to the payment of bills and in no way modifies the Sections regarding disconnection and termination of Service for failure to pay bills due for Service furnished.

2.5.2. Company may require any applicant or Customer to establish and maintain credit in one of the following ways:

A. Demonstrating credit satisfactory to Company by providing information pertinent to the applicant's or Customer's credit standing;

B. Providing a suitable guarantee in writing, in a form presubscribed by Company; or

C. Paying a cash deposit pursuant to Section 2.4.

Company may determine, in its sole discretion, whether or not a particular reference or guarantee in writing would be acceptable as a substitute for demonstrating satisfactory credit.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.5. CREDIT, Continued

2.5.3. Company will extend credit to an applicant for new Service without a deposit if the applicant has verifiable previous or existing telephone service with any telephone company in the United States for at least twelve (12) months, and the payment record is made available and the account history is satisfactory. The payment record of an account will be deemed satisfactory if all the following are met:

A. The previous or existing service was not discontinued for nonpayment, and was not abandoned, within the past twelve (12) months; and

B. The applicant has not been sent denial notices for previous or existing service within the past twelve (12) months; and

C. The applicant has paid for all previous and existing service without referral to a collection agency and without a declaration of uncollectibility; and

D. The applicant provides accurate credit information as appropriate.

2.5.4. To safeguard its interests, Company may require a Customer to make an advance payment before Services are furnished. The advance payment will not exceed an amount equal to the nonrecurring charge(s) and one (1) month's recurring charges for the Service. In addition, where special construction is involved, the advance payment may also include an amount equal to the estimated nonrecurring charges for the special construction and recurring charges for a period to be set between Company and the Customer (if any). The advance payment will be credited to the Customer's initial bill. An advance payment will be required in addition to a deposit.

2.5.5. Customer credit information may be exchanged between telecommunications companies and other utilities. Customer credit information will be retained for two (2) years, unless otherwise required by the Commission.

2.5.6. If an applicant for Service is unable to provide satisfactory credit information, Company may refuse to provide Service unless the applicant furnishes a deposit pursuant to Section 2.4.

SECTION 2 - RULES AND REGULATIONS, Continued

2.6. PROVISION AND MAINTENANCE OF SERVICE

2.6.1. Company will make Service available to Customers on or before a particular date, subject to the provisions and compliance by the Customer within the provisions of this Tariff. The lack of facilities or other operational impediments, including regulatory approvals, may preclude or delay provision of Service (a) in a particular location or to a particular Customer and/or (b) at any promised performance level. Actual transmission speeds and service characteristics of a Service may vary from those expected by the Customer due to such factors as the length and gauge of the line and other operational characteristics of the equipment and facilities used.

2.6.2. At the request of the Customer, installation or maintenance may be performed outside of Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material or other costs incurred by or charged by Company will apply. If installation or maintenance is started during regular business hours, but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

2.6.3. Company will have control over the installation, rearrangement, repair, maintenance, and disconnection of all network elements owned or otherwise obtained to ensure the required level of Service. Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but will not thereby alter the technical parameters of the Service provided to the Customer.

2.6.4. Company will use reasonable efforts to maintain the Service that it furnishes to the Customer. Company may make such tests, adjustments and inspections as may be necessary to maintain Company's Services and equipment in satisfactory operating condition. When possible, Company may, in its sole discretion, provide the Customer with reasonable notice of Service-affecting activities that may occur in the normal operation of Company business.

SECTION 2 - RULES AND REGULATIONS, Continued

2.6. PROVISION AND MAINTENANCE OF SERVICE, Continued

2.6.5. Company may, upon reasonable notice, make such tests and inspections as may be necessary to determine whether the terms and conditions of this Tariff are being complied with in the installation, operation or maintenance of the Customer's or Company's facilities or equipment. If the protective requirements of Customer-provided equipment are not being complied with, Company may take such action as it deems necessary to protect its Services, equipment and personnel. Company will notify the Customer promptly if there is any need for further corrective action. With in ten (10) days of receiving this notice, the Customer must take such action. If the Customer fails to do this, Company may take whatever additional action is deemed necessary, including the suspension of Service to protect its Services, equipment and personnel from harm.

2.6.6. Service will continue to be provided until cancelled by the Customer on not less than thirty (30) days notice.

SECTION 2 - RULES AND REGULATIONS, Continued

2.7. MINIMUM SERVICE PERIOD

2.7.1. The minimum Service period is one month (30 days). Customers may cancel service at any time, unless prohibited by a Customer executed agreement. The minimum Service period is one month (30 days). The Customer must pay the regular tariffed rate for Service for the minimum period of Service. If a Customer disconnects Service before the end of the minimum Service period, that Customer must pay the regular rates for the remainder of the minimum Service period. When the Service is moved within the same building, to another building on the same Premises, or to a different Premises entirely, the period of Service at each location is accumulated to calculate if the Customer has met the minimum Service period obligation.

2.7.2. If Service is terminated before the end of the minimum period of Service as a result of condemnation of property, damage to property requiring the Premises to be abandoned, or by the death of the Customer, the Customer is not obligated to pay for Service for the remainder of the minimum period.

2.7.3. If Service is transferred to a new Customer at the same Premises during the first month of Service, the new Customer assumes responsibility to meet the remainder of the minimum Service period requirements. For Services not taken over by the new Customer, the original Customer is responsible for the remaining payment for the minimum Service period obligation in accordance with the terms under which the Service was originally furnished.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.8. CUSTOMER RESPONSIBILITIES

2.8.1. The Customer is responsible for the payment of all charges for Service furnished to the Customer and for all additional charges for calls the Customer elects to continue making.

2.8.2. The Customer is responsible for compliance with applicable regulations set forth in this Tariff.

2.8.3. Upon Company request, the Customer must verify the name(s) of Authorized Users allowed to request and use the Customer's Service.

2.8.4. Customer will return to Company within five (5) days of termination of Service all Company-provided equipment. All returned equipment must be in the same condition as when delivered to the Customer by Company. Upon demand, Customer will reimburse Company for any costs incurred by Company due to Customer's failure to comply with this Section.

2.8.5. Customer is responsible for the payment of any bills for Services and for the resolution of any disputes or discrepancies with Company. Company has no responsibility with respect to billings, charges or disputes related to services used by Customer which are not included in Services herein including, without limitation, any local, regional and long distance services not provided by Company.

2.8.6. The Customer is responsible for establishing identity as often as is necessary during the course of the call or when seeking credits from Company.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.8. CUSTOMER RESPONSIBILITIES, Continued

2.8.7. The Customer must make arrangements or obtain permission for safe, reasonable and continuous access and right-of-way for Company employees or agents of Company to enter the Premises of the Customer or any Authorized User of the Customer at any reasonable hour for the purpose of performing Company's obligations under this Tariff.

2.8.8. The Customer is responsible for the payment of (a) Service charges as set forth herein and (b) charges for visits by Company's agents or employees to the Premises of the Customer or Authorized User when the Service difficulty or trouble report results from the use of Services and equipment by the Customer or Authorized User.

2.8.9. Customer will, at Customer's expense, provide reasonable space, power, and level of heating and air conditioning, and otherwise maintain the proper environment to operate Company's Service at Customer's or Authorized User's premises.

2.8.10. The Customer may not, without prior written consent of Company, which consent shall not be unreasonably withheld, assign, transfer, or in any other manner dispose of, any of its rights, privileges, or obligations under this Tariff, and any attempt to make such an assignment, transfer, disposition without consent will be null and void.

2.8.11. A Customer or Authorized User may not represent in any way that the relationship between Customer or Authorized User and Company is anything other than one of customer and supplier, respectively. Nothing in this Tariff gives Customer or Authorized Users any authority to bind or otherwise incur liability on behalf of Company. Nothing in this Tariff constitutes an endorsement by Company of any activity, service or product of Customer or Authorized Users.

2.8.12. The Customer is responsible for any damages, including usage charges that the Customer may incur as a result of the unauthorized use of its communications equipment. The unauthorized use of the Customer's communications equipment includes, but is not limited to, the placement of calls from the Customer's Premises and the placement of calls through Customer-controlled or Customer-provisioned equipment that are transmitted or carried over Company's network without the authorization of the Customer.

SECTION 2 - RULES AND REGULATIONS, Continued

2.9. PAYMENTS AND BILLING

2.9.1. Service is provided and recurring Service charges billed on a monthly (30 day) basis. The billing date is dependent on the billing cycle assigned to the Customer.

2.9.2. Non-recurring charges and charges based on actual usage are billed monthly and monthly service charges are billed in advance, except as provided in 2.9.3.

2.9.3. If a Customer accumulates, within any consecutive five (5) day period, usage charges exceeding twice the average monthly usage charges for the previous two (2) monthly billing periods, and the Customer's credit record indicates that satisfactory payment may not be made on this amount, Company may issue a special usage bill. The special bill shall be due ten (10) days from the mailing date of the bill, seven (7) days if delivered.

2.9.4. Billing is payable upon receipt and past due thirty (30) days after issuance and posting of invoice. Residential Customers' Bills not paid within thirty-one (31) days after the date of posting are subject to a 1.25 percent late payment charge for the unpaid balance. Business Customers' Bills not paid within thirty-one days after the date of posting are subject to a 1.5 percent late payment charge for the unpaid balance.

2.9.5. A Customer will not be liable for any late payment charge applicable to a disputed portion of that Customer's bill, so long as the Customer pays the undisputed portion of the bill and enters into bona fide negotiations to resolve the dispute on a timely basis, pursuant to Section 2.9.10.

2.9.6. Checks presented in payment for Services and subsequently returned to Company by the Customer's financial institution for "Non-Sufficient Funds" or other reasons will incur a nonrecurring charge of $20.00 per Customer per check.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.9. PAYMENTS AND BILLING, Continued

2.9.7 A Customer will be placed on a "cash only" basis upon receipt of two (2) returned checks within a twelve (12)-month period of time. "Cash only" is herein defined as cashier's checks, U.S. currency, or money orders.

2.9.8. Receipt of a subsequently dishonored negotiable instrument in response to a notice of discontinuance will not constitute payment of a Customer's account, and Company will not be required to issue additional notice prior to discontinuance. However, three (3) banking days must be allowed for redemption of such instrument.

2.9.9. Billing disputes should be addressed to Company's customer service organization via telephone to 866.847.1500 or 866.847.5500 or via facsimile at 866.847.5550. Customer service representatives are available from 9:00 AM to 6:00 PM Eastern Time. Messages may be left for Customer Services from 6:01 PM to 8:59 AM Eastern Time, which will be answered on the next business day, unless in the event of an emergency which threatens customer service, in which case Customer Service Staff may be paged.

SECTION 2 - RULES AND REGULATIONS, Continued

2.9. PAYMENTS AND BILLING, Continued

2.9.10 In case of a billing dispute between Customer and Company as to the correct amount of a bill, which cannot be adjusted with mutual satisfaction, Customer may enter the following arrangement:

A. First, Customer requests, and Company will comply with the request, an investigation and review of the disputed amount.

B. The Customer pays the undisputed portion of the bill by the Due By Date shown on the bill or the Service will be subject to disconnection if Company has notified Customer by written notice of such delinquency and impending termination.

C. If there is still disagreement after the investigation and review by a manager of Company, Customer may appeal to Commission for its investigation and decision.

D. Company will not disconnect Customer's Service for nonpayment as long as Customer complies with this arrangement.

E. Company will respond to the Commission's requests for information within ten (10) business days.

F. The Commission will review the claim regarding the disputed amount, communicate the results of its review to Customer and Company, and require disbursement according to those results.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.9. PAYMENTS AND BILLING, Continued

2.9.10. Disputed Bills, Continued

G. After the investigation and review are completed by Company as noted in subsection A. above, if Customer elects not to deposit the amount in dispute with Commission, such amount becomes due and payable at once. In order to avoid disconnection of Service, such amount must be paid within seven (7) calendar days after the date Company notifies Customer that the investigation and review are completed and that such payment must be made or Service will be interrupted. However, the Service will not be disconnected prior to the Due By Date shown on the bill.

H. The address and telephone number of the Commission is:

Arizona Corporation Commission
Consumer Services Section
1200 West Washington Street
Phoenix, Arizona 85007

Telephone number: 602.542.4251
Toll Free: 800.222.7000

SECTION 2 - RULES AND REGULATIONS, Continued

2.10. TAXES

The Customer is responsible for the payment of all state, local and 9-1-1 taxes, surcharges, utility fees, or other similar fees for which the end user is directly responsible and that may be levied by a governing body or bodies in conjunction with, or as a result of, a service furnished under a tariff on file with the Arizona Corporation Commission. These charges may appear as separate line items on the Customer's bill, as opposed to being included in the rates contained in a tariff. Any such line item charges will be reflected in the Company's tariff. The Company shall not assess separately any taxes, fees or surcharges, other than government-approved sales taxes imposed directly on the end users, without seeking Commission approval under the appropriate local competition procedures required by the Commission. The Company shall comply with Commission procedures by sending notice to all Customers informing them of the new line item charges.

SECTION 2 - RULES AND REGULATIONS, Continued

2.11. ALLOWANCES FOR INTERRUPTION OF SERVICE

2.11.1. For the purpose of applying this provision, the word "interruption" means the inability to access Service due to equipment malfunction or human errors. "Interruption" does not include, and no allowance will be given for, Service difficulties such as slow access, circuits busy or other network and/or switching capacity shortages.

2.11.2. Credit allowances will be given in accordance to this Section 2.11. for interruptions of Service which are not due to Company's testing or adjusting, to the negligence of the Customer, or to the failure of channels, equipment and/or communications equipment provided by the Customer or another Carrier, and are subject to the general limitation of liability provisions set forth in Section 2.15. herein. Customer must notify Company of any interruptions of Service. Before giving such notice, the Customer must ascertain that the trouble is not caused by any action or omission of the Customer, and not otherwise within the Customer's control.

2.11.3. For purposes of computing a credit under Section 2.11. every month is considered to have 30 days. No credit will be allowed for an interruption of a continuous duration of less than twenty-four (24) hours. Company will credit the Customer for an interruption of twenty-four (24) hours or more at the following rates:

A. One-thirtieth of monthly rate of each of the first three full 24-hour periods; and

B. Two-thirtieths of monthly rate for each full 24-hour period beyond the first three 24 hour periods.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.12. CANCELLATION OR MODIFICATION OF SERVICE BY CUSTOMER

2.12.1. Residential Customers may cancel Service by providing written or oral notice to Company at least five (5) days prior to cancellation. The notice must specify the date on which Service is to be discontinued.

2.12.2. Business Customers may cancel Service by providing written notice to Company at least thirty (30) days prior to cancellation. The notice must specify the date on which Service is to the discontinued.

2.12.3. The Customer remains responsible for all Service charges until the day and time on which Service is actually disconnected.

2.12.4. If Customer cancels Service before Company completes installation of the Service and at the time of cancellation Company has incurred any expense in installing Services or preparing to install Service that it would not otherwise have incurred, a charge equal to the cost Company incurred will apply. In no case will this charge exceed the charge for the minimum period of Services ordered, including installation charges and Non-Recurring charges and all amounts others may charge Company that would have been chargeable to the Customer had Service been initiated.

2.12.5. If the Customer cancels Service after Company has completed installation, the charge set forth in Section 2.12.4. will apply to the extent Company has not yet recovered the costs described in Section 2.12.4. In addition, the minimum Service period obligations described in Section 2.7. will apply regardless of whether Service has been initiated and the charges due under Section 4.1. will apply.

2.12.6. In the case of a Customer-initiated modification of Service, charges for the subsequent order are in addition to the costs incurred before the Customer changed the original order.

SECTION 2 - RULES AND REGULATIONS, Continued

2.13. CANCELLATION BY COMPANY

2.13.1. Company may immediately discontinue furnishing the Service to Business Customers without incurring liability:

A. If there is a condition determined in Company's sole discretion to be hazardous to the Customer, to other Customers of Company, to Company's equipment, to the public or to employees or agents of Company; or

B. If Company deems refusal or disconnection necessary to protect itself or third parties against fraud or to otherwise protect its personnel, agents, facilities or Services; or

C. For non-compliance with and/or violation of any Commonwealth or municipal law, ordinance or regulation pertaining to Service; or

D. For use of Company's Services for any purpose other than that described in the application; or

E. In the event of Customer use of equipment in such a manner as to adversely affect Company's equipment or the Service to others; or

F. In the event of tampering with the equipment furnished and owned by Company; or

G. In the event of unauthorized or fraudulent use of Service.

2.13.2. Company may immediately discontinue furnishing the Service to Residential Customers without incurring liability if there is a condition determined in Company's sole discretion to be hazardous to the Customer, to other Customers of Company, to Company's equipment, to the public or to employees or agents of Company. At the time service is discontinued, the Company will mail a notice to the Customer's billing address.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.13. CANCELLATION BY COMPANY, Continued

2.13.3. Company may suspend Residential Service without liability upon seven (7) days written notice to the Customer via first-class mail prior to suspension of service:

A. For violation of this Tariff, except as provided in Section 2.13.2., including without limitation, non-payment of bills for Service, refusal to provide Company with either a deposit or advance payment, or failure to meet Company's credit requirements; or

B. For failure of the Customer to make proper application for Service including, without limitation, the provision of false information; or

C. When necessary for Company to comply with any order or request of any governmental authority having jurisdiction.

2.13.4. Company may discontinue Residential Service without liability when at least ten (10) days have passed since suspension of service and the Residential Customer has failed to pay a reconnection fee and to remedy the original grounds for suspension.

2.13.5. Company may discontinue Business Service without liability upon five (5) days written notice to the Customer via first-class mail prior to discontinuance of Service:

A. For violation of this Tariff, except as provided in Section 2.13.1. including without limitation, non-payment of bills for Service, refusal to provide Company with either a deposit or advance payment, or failure to meet Company's credit requirements; or

B. For failure of the Customer to make proper application for Service including, without limitation, the provision of false information; or

C. When necessary for Company to comply with any order or request of any governmental authority having jurisdiction

SECTION 2 - RULES AND REGULATIONS, Continued

2.13. CANCELLATION BY COMPANY, Continued

2.13.6. The discontinuance of Service(s) by Company pursuant to this section does not relieve the Customer of any obligations to pay Company for charges due and owing for Service(s) furnished up to the time of discontinuance. The remedies set forth herein are not exclusive, and Company is at all times be entitled to all the rights available to it under law or equity.

2.13.7. Company may refuse to permit collect calling, calling card, third number billing which it determines to be fraudulent and/or may limit the use of these billing options or Services.

SECTION 2 - RULES AND REGULATIONS, Continued

2.14. RESTORATION OF SERVICE

2.14.1. The use and restoration of Service in emergencies may be in accordance with part 64, Subpart D of the Federal Communications Commission's Rules and Regulations which specifies the priority system for such activities.

2.14.2. When a Customer's Service has been disconnected in accordance with this Tariff and the Service has been terminated through the completion of a Company service order, Service will be restored only upon the basis of application for new Service.

2.14.3. A Customer whose Service has been discontinued for failure to establish credit or for nonpayment of bills will be required to pay the unpaid balance due Company before Service is restored.

2.14.4. Whenever Service has been discontinued for fraudulent or other unlawful use, Company may, before restoring Service, require the Customer to make, at its own expense, all changes in facilities or equipment necessary to eliminate such fraudulent or otherwise unlawful uses and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.

2.14.5. Any Customer whose Service has been disconnected may be required to pay Service reconnection charges equal to the initial Service Connection Charge before Service is restored.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.15. LIMITATION OF LIABILITY

2.15.1. Company will not be liable to the Customer or Authorized User for, and the Customer and any Authorized User, jointly and severally, will indemnify, defend and hold harmless Company from any allegation, claim, loss, damage, liability, defect, cost or expense resulting from or involving:

A. Libel, slander, or invasion of privacy from material, data, information or other content transmitted over Company's facilities; or

B. Patent or trademark infringement or other infringement of intellectual property rights including, but not limited to, copyrights, trademarks, and trade secrets, arising from (1) combining (or using in connection with) Company-provided Services and equipment with any facilities, services functions, or products provided by the Customer or Authorized User or (2) use of Services, functions, or products which Company furnished in a manner Company did not contemplate and over which Company exercises no control. In the event that any such infringing use is enjoined, the Customer or Authorized User at its expense, will obtain immediately a dismissal or stay of such injunction, obtain a license or other agreement so as to extinguish the claim in infringement, terminate the claimed infringing use, or modify such combination so as to avoid any such infringement; or

C. A breach in the privacy or security of communications transmitted over Company's facilities; or

D. Acts, mistakes, omission, interruptions delays, errors or defects in transmission over Company's facilities or equipment; or

E. Injuries to persons or property from voltages or currents transmitted over Company-provided facilities caused by Customer-provided equipment or Premises wire; or

F. The disconnection of Service for failure to pay the charges billed to Customer, including but not limited to, any direct, indirect, incidental, special consequential, exemplary or punitive damages, so long as such disconnection of Service complied with the applicable rules and regulations; or

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SECTION 2 - RULES AND REGULATIONS, Continued

2.15. LIMITATION OF LIABILITY, Continued

2.15.1.,Continued

G. Violations of the obligations of the Customer under this Tariff; or

H. Defacement of or damage to Customer Premises, facilities or equipment resulting from the furnishing of Service or equipment on such Premises or the installation, maintenance, repair or removal thereof, unless such defacement or damage is caused by willful misconduct of Company's agents or employees; or

I. The interruption of a call to any party or any other person in conjunction with use of the Busy Line Verification and Interrupt Service as set forth in this Tariff; or

J. Any lost, destruction or damage to property of the Customer, the Customer's agent, distributors, or any third party, or the death of or injury to persons, including, but not limited to, employees or invitees of either Company or the Customer, to the extent caused by or resulting from the negligent or intentional act or omission of Company, Customer, Authorized User or their employees, agents representatives or invitees; or

K. Any delay or failure of performance or equipment due to a Force Majeure condition or any unlawful acts of Company's agents and employees if committed beyond the scope of their agency or employment.

L. Misrepresentation of, or the failure to disclose, the lawful rates and charges published in the Tariff, so long as Company has complied with any applicable rules and regulation related thereto; or

M. Fees Company delivered to a jurisdiction in question and not returned to Company as provided in the Taxes Section of this Tariff; or

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SECTION 2 - RULES AND REGULATIONS, Continued

2.15. LIMITATION OF LIABILITY, Continued

2.15.1.,Continued

N. Any act, mistake, omission fraudulent act of a third party, interruption, delay error, or defect caused by or contributed to by:

1. Another company or Carrier, or its agents or employees, when the facilities or equipment of the other company of Carrier are used for or with the Service Company offers. This included the provision of a signaling system or other database by another company; or

2. The Customer, or any third party acting as its agent, in connection with Company-provided or Customer-provided facilities or equipment, including, but not limited, the Customer's failure to take all necessary steps to obtain, install and maintain all necessary equipment, materials and supplies for interconnecting the terminal equipment or communications system of the Customer to Company's network; or

3. A third party.

O. Any failures, errors malfunctions or omissions of Caller ID Blocking whether or not arising from or relating to any ordinary negligence or other conduct by Company; or

P. Any unauthorized use of the Service provided to Customer.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.15. LIMITATION OF LIABILITY, Continued

2.15.2. The liability of Company for damages arising out of the furnishing of, or failing to furnish, its Services, including but not limited to mistakes, omission, disconnections, interruptions, delays, acts of a third party, errors, defects, or representations, whether caused by acts or omissions shall be limited to the lesser of $500.00 or, in the event of a failure of service, an amount equal to no more than the proportionate charge (based on the rates then in effect) for the service during the time in which service is affected. The extension of allowances for interruption as set forth in this Tariff are the sole remedy of the Customer, authorized user, or joint user and the sole liability of Company.

2.15.3. Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer as a result of any Company Service, equipment or facilities, or a the acts or omissions, acts of a third party, or the acts or omissions or negligence of Company, its employees or agents.

2.15.4. The liability of Company's suppliers and vendors for damages arising out of the furnishing of, or failing to furnish, their services, including but not limited to mistakes, omissions, interruptions, delays, errors, defects, or representations, whether caused by acts or omissions of such suppliers and vendors shall be limited to the extension of allowances for interruptions as set for in this Tariff. The extension of such allowances for interruptions will be the sole remedy of the Customer and the sole liability of Company's supplier and vendors. Company's suppliers and vendors will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer, as a result of any service, equipment or facilities, or the act of omissions, or negligence of Company's suppliers and vendors, its employees or agents.

2.15.5. The entire liability of Company for any claim, loss, damage or expense from any cause whatsoever will in no event exceed sums actually paid to Company by the Customer for the specific Services giving rise to the claim, and no action or proceeding against Company may be commenced more than one (1) year after the Service is rendered.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.15. LIMITATION OF LIABILITY, Continued

2.15.6. THE SERVICES ARE PROVIDED ON AN "AS IS" AND "AS AVAILABLE" BASIS. COMPANY EXPRESSLY DISCLAIMS ALL WARRANTIES OF ANY KIND, WHETHER EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY, ACCURACY, FITNESS FOR A PARTICULAR PURPOSE AND NONINFRINGEMENT. COMPANY MAKES NO WARRANTY THAT SERVICE WILL BE UNINTERRUPTED, TIMELY, SECURE OR ERROR FREE OR MEET ANY PARTICULAR PERFORMANCE LEVEL; NOR DOES COMPANY MAKE ANY WARRANTY AS TO THE RESULTS THAT MAY BE OBTAINED THROUGH THE SERVICES OR THAT ANY DEFECT IN THE SERVICE WILL BE CORRECTED.

2.15.7. The liability of Company for errors in billing that result in overpayment by the Customer will be limited to a credit equal to the dollar amount erroneously billed or, in the even that payment has been made and Service has been discontinued, to a refund of the amount erroneously billed.

2.15.8. With respect to Emergency Number 911 Service:

A. This Service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies. Company is not responsible for any losses, claims, demands, suits or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer, or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused by: (1) mistakes, omissions, interruptions, delays, errors or other defects in the provision of this Service; or (2) installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of any equipment and facilities furnishing this Service.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.15. LIMITATION OF LIABILITY, Continued

2.15.8., Continued:

B. Neither is Company responsible for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of Emergency 911 Service features and the equipment associated therewith, or by any Services furnished by Company, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing Emergency 911 Service, and which arises out of the negligence or other wrongful act of Company, the Customer, its users, agencies or municipalities, or the employees or agents of any one of them.

2.15.9. With Respect to Directory Listing Service:

A. In the absence of gross negligence or willful misconduct, Company has no liability for damages arising from errors, mistakes in or omissions of directory listings, or errors, mistakes or omissions of listings obtainable from the directory assistance operator, including errors in the reporting thereof.

B. Company's liability arising from errors or omissions in directory listings will be limited to the amount of actual impairment to the Customer's Service and in no event will exceed one-half (1/2) the amount of the fixed monthly charges applicable to Service affected during the period covered by the directory in which the error or omission occurs.

C. As part of providing any private listing or semi-private listing Services, Company will not be liable for failure or refusal to complete any call to such telephone when the call is not placed by dialing a number which includes the number of the party called. Company will try to prevent the disclosure of unpublished listings, but will not be liable in any manner should such a number be divulged.

ADMINISTRATIVELY
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SECTION 2 - RULES AND REGULATIONS, Continued

2.15. LIMITATION OF LIABILITY, Continued

2.15.9. With Respect to Directory Listing Service, Continued

D. When a Customer with a non-published telephone number places a call to the Emergency 911 Service, Company will release the name and address of the calling party, where such information can be determined, to the appropriate local governmental authority responsible for the Emergency 911 Service. By subscribing to Service under this Tariff, the Customer agrees to the release of such information under the above provision.

2.15.10. Company will not be liable for any refusals or failures to provide or delays in commencing Service to any Customer pursuant to Section 2.6.1 or for any failure to provide or maintain Service at any particular performance level.

2.15.11. Company makes no warranty or representation of any kind whatsoever with respect to installations it provides for use in an explosive atmosphere. The Customer indemnifies and holds Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any entity or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of any installation so provided. Company reserves the right to require each Customer to sign an agreement acknowledging acceptance of the provisions of this Section as a condition precedent to such installations.

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ARIZONA TELECOMMUNICATIONS TARIFF

GOVERNING COMPETITIVE LOCAL EXCHANGE
AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

of

GRANITE TELECOMMUNICATIONS, LLC

234 Copeland Street
Quincy, Massachusetts 02169

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of competitive, presubscribed local exchange and interexchange telecommunications services provided by Granite Telecommunications, LLC ("Company") within the State of Arizona. This tariff is on file with the Arizona Corporation Commission. Copies may be inspected during normal business hours at Company's principal place of business, 234 Copeland Street, Quincy, Massachusetts 02169.

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CHECK SHEET

The Title Sheet and Sheets 1 through 93 of this tariff inclusive of this Tariff and Sheets 1 through 23 of this Price List are effective as of the date shown at the bottom of the respective sheet(s). Revised sheets as named below contain all changes from the original filing that are in effect on the date listed.

Sheet No.	Sheet Version	Sheet No.	Sheet Version	Sheet No.	Sheet Version
Title	Original				
1	Original	26	Original	51	Original
2	Original	27	Original	52	Original
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CONCURRING CARRIERS

None

CONNECTING CARRIERS

None

OTHER PARTICIPATING CARRIERS

None

EXPLANATION OF SYMBOLS

(C) To signify **changed** condition or regulation.

(D) To signify **deleted** or **discontinued** rate, regulation or condition.

(I) To signify a change resulting in an **increase** to a Customer's bill.

(M) To signify that material has been **moved** from another tariff location.

(N) To signify a **new** rate, regulation condition or Page.

(R) To signify a change resulting in a **reduction** to a Customer's bill.

(T) To signify a change in **text** but no change to rate or charge.

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TARIFF FORMAT

A. **Page Numbering** - Page numbers appear in the upper right corner of the Page. Pages are numbered sequentially. However, occasionally, when a new Page is added between Pages already in effect, a decimal is added. For example, a new Page added between Pages 14 and 15 would be 14.1.

B. **Page Revision Numbers** - Revision numbers also appear in the upper right corner of each Page. These numbers are used to determine the most current Page version on file with the Commission. For example, the 4th revised Page 14 cancels the 3rd Revised Page 14. Because of various suspension periods, deferrals, etc. the Commission follows in its tariff approval process, the most current Page number on file with the Commission is not always the Page in effect. Consult the Check Sheet for the Page currently in effect.

C. **Paragraph Numbering Sequence** – There are nine levels of paragraph coding. Each level of code is subservient to its next higher level:

2.
2.1.
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D. **Check Sheets** - When a tariff filing is made with the Commission, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the Pages contained in the tariff with a cross-reference to the current revision number. When new Pages are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by and asterisk (*). There will be no other symbols used on this Page if these are the only changes made to it (i.e., the format, etc., remains the same, just revised revision levels on some Pages). The tariff user should refer to the latest Check Sheet to find if a particular Sheet is the most current on file with the Commission.

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APPLICATION OF TARIFF

A. This tariff schedule sets forth the Service offerings, rates, terms and conditions applicable to the furnishing of specialized combined local exchange and interexchange intrastate telecommunications Services offered by Granite Telecommunications, LLC ("Company") to Customers in the State of Arizona, subject to availability of facilities. Interexchange service is an add-on service available only if the Customer subscribes to the Company's local offerings.

B. Company has been granted authority to provide competitive interexchange services throughout the State of Arizona.

C. The rates and regulations contained in this Tariff apply only to the intrastate telecommunications Services furnished by Company and do not apply, unless otherwise specified, to the lines, facilities, or the services provided by a Local Exchange Carrier or other common carrier for use in accessing the Services of Company. This Tariff does not cover any information service or other unregulated service offered by Company. Company will offer any information or other unregulated service in accordance with Company's current price list or contract, whichever applies to the particular Customer.

D. Company may not be deemed to have waived or impaired any right, power, requirement or option reserved by this Tariff (including, but not limited to, the right to demand exact compliance with every term and condition herein), by virtue of any custom or practice of Company at variance with the terms hereof, or any failure, refusal or neglect of Company to exercise any right under this Tariff or to insist upon exact compliance with its terms, or any waiver, forbearance, delay, failure or omission by Company to exercise any right, power or option hereunder.

E. The rates, rules, terms and conditions contained herein are subject to change pursuant to the rules and regulations of the Commission.

F. This tariff will be maintained and made available for inspection by any Customer at Company's principal business office at Granite Telecommunications, LLC, 234 Copeland Street, Quincy, Massachusetts 02169.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Certain terms used generally throughout this Tariff for Services of Company are defined below.

Authorized User:

A person, firm, corporation or other entity that either is authorized by the Customer to use Service or is placed in a position by the Customer, either through acts or omissions, to use Service.

Business Service:

A Service that conforms to one or more of the following criteria:

A. the Service is primarily for paid commercial, professional or institutional activity; or

B. the Service is situated in a commercial, professional or institutional location, or other location serving primarily or substantially as a site of an activity for pay; or

C. the Service number is listed as the principal or only number for a business in any telecommunications directory; or

D. the Service is used to conduct promotions, solicitations, or market research for which compensation or reimbursement is paid or provided. However, such use of Service, without compensation or reimbursement, for a charitable or civic purpose will not constitute business use of Service unless other criteria apply.

Called Station:

The terminating point of a call (i.e., the called number).

Carrier:

A company authorized by the Public Utilities Commission of Arizona to provide telecommunications services.

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, Continued

Channel:

A communications path between two or more points of termination.

Collect Call:

A billing arrangement where a call is billed to the called station.

Commission:

The Arizona Corporation Commission

Company:

Granite Telecommunications, LLC ("Granite")

Customer or Subscriber:

The person, firm, corporation or other entity which orders or uses Service and is responsible for payment of charges and compliance with tariff regulation.

Customer Premises:

A location(s) designated by the Customer for the purposes of connecting to Company's Services.

Customer Premises Equipment (CPE):

Equipment located at the Customer's Premises for use with Company's Services.

Disconnect or Disconnection:

The termination of a circuit connection between the Originating Station and the Called Station or Company's operator.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, Continued

Facility:

Includes, in the aggregate or otherwise, but is not limited to, the following: channels, apparatus, equipment, communications paths, lines, devices, accessories, and systems; which are provided by Company and utilized by it in the furnishing of telecommunications Services or which are provided by a Customer and used for telecommunications purposes.

Force Majeure:

Causes beyond Company's control, including but not limited to: acts of God, fire, flood explosion or other catastrophes; any law, order, regulation, direction, action or request of the United States Government, or of any other government, including state and local governments having or claiming jurisdiction over Company, or of any Commission, agency, commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or of any civil or military authority; national emergencies; insurrection, riots, wars, unavailability of rights-of-way or materials; or strikes, lock-outs, work stoppages, fraudulent acts of a third party, or other labor difficulties.

Holidays:

New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day, or any day which is a legally observed federal government holiday.

LATA:

Local Access and Transport Area ("LATA"). A geographic area established for the provision and administration of communications service. A LATA encompasses designated exchanges, which are grouped to serve common social, economic and other purposes.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, Continued

Local Exchange Service:

Service where calls can be originated or received without intraLATA or interLATA toll charges being assessed.

Local Service Provider:

An incumbent or competitive telecommunications provider that provides local exchange services to consumers on a common carrier basis.

Person-to-Person:

A call for which the person originating the call specifies to the operator a particular person, Commission or extension to be reached.

Premises:

A building or buildings or contiguous property, not separated by a public highway or right-of-way.

Residential Service:

A Service which does not meet the definition of a Business Service and conforms to the following criteria:

A. the use of the Service is primarily and substantially of a social or domestic nature; and

B. the Service is located in a residence, or in the case of a combined business and residential Premises, the service is located in the residential section of the Premises.

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, Continued

Service(s):

The intrastate telecommunications Services that Company offers pursuant to this Tariff.

Station:

Each telephone on a line where no telephone number associated with the line is provided on the same premises and in the same building; the first termination in station key equipment or a jack for use with a portable telephone.

Station-to-Station:

Any operator handled call where the person originating the call does not specify a particular person to be reached, or a particular station, room number, Commission, or office to be reached through a PBX attendant.

Telecommunications Relay Service (TRS):

Enables deaf, hard-of-hearing or speech-impaired persons who use a text telephone or similar devices, to communicate freely with the hearing population not using text telephone and visa versa.

White Pages Directory Listing:

A directory listing found in the local White Pages telephone directory.

Working Day:

Any day on which Company's business office is open and the U.S. Mail is delivered.

SECTION 2 - RULES AND REGULATIONS

2.1. UNDERTAKING OF COMPANY

2.1.1. Company undertakes to provide Services subject to the terms and conditions of this Tariff.

2.1.2. Company's interexchange services are furnished for telecommunications originating and/or terminating in any area within the State of Arizona. Company's local exchange services are furnished for telecommunications originating in Qwest exchanges.

2.1.3. Company offers Services to Customers for the transmission and reception of voice, data, and other types of communications.

2.1.4. Company does not transmit messages pursuant to this Tariff, but its Services may be used for that purpose.

2.1.5. Company's Services are provided on a monthly basis unless otherwise provided, and are available twenty-four (24) hours per day, seven (7) days per week.

2.1.6. Company may, at Company's sole discretion, elect to employ third parties to perform any of its obligations under this tariff.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.2. CUSTOMER'S USE OF SERVICE

2.2.1. Service may be used for any lawful purpose consistent with this Tariff and with the transmission and switching parameters of the telecommunications facilities utilized in the provision of Services.

2.2.2. Equipment Company provides or installs at the Customer's premises for use in connection with the Services Company offers may not be used for any other purpose other than for which Company provided it. Customer may not, and may not permit others to, rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the Services or equipment installed by Company or Company's agent, except upon the consent of Company.

2.2.3. The Services Company offers may not be used for any unlawful purpose or for any use as to which the Customer has not obtained all governmental approvals, authorizations, licenses, consents and permits required to be obtained by Customer with respect thereto.

2.2.4. Service may not be used for any purpose for which the Customer receives any payment or other compensation, except when the Customer is a duly authorized and regulated common carrier, receives any payment or other compensation. This provision does not prohibit an arrangement between the Customer or Authorized User to share the cost of Service.

2.2.5. Service may not be used in any manner, which interferes with other persons in the use of their Service, prevents other persons from using their Service, otherwise impairs the quality of Service to other Customers, or impairs the privacy of any communications over any Service provided by Company. Company may require a Customer to shut down its transmission of signals if said transmission is causing interference to others.

2.2.6. Service may not be used in any manner so as to annoy, abuse, threaten, or harass other persons.

SECTION 2 - RULES AND REGULATIONS, Continued

2.2. CUSTOMER'S USE OF SERVICE, Continued

2.2.7. The use of Company's Services either without payment for Service or attempting to avoid payment for Service by fraudulent means or devices, schemes, false or invalid numbers, or false calling or credit cards is prohibited.

2.2.8. Except as provided by Commission regulation, FCC regulation or Arizona state law, the Customer obtains no property right or interest in the use of any specific type of facility, Service, equipment, telephone number, process or code. All rights, titles and interests remain, at all times, solely with Company.

2.2.9. Customer's use of any resold service obtained from other service providers is also subject to any applicable restrictions in the underlying provider's publicly available tariffs.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.3. APPLICATION FOR SERVICE

2.3.1. A Customer desiring to obtain Service must complete the appropriate service order form and submit the service order in compliance with Company subscription requirements as may be established from time to time.

2.3.2. The name(s) of the Customer(s) desiring to use the Service must be set forth in the application for Service.

2.3.3. Company reserves the right to refuse an application for Service made by a present or former Customer who is indebted to Company for Service previously rendered pursuant to this Tariff until the indebtedness is satisfied. Company may also refuse an application when, in Company's sole discretion, provision of Service is precluded under Section 2.6.1. below.

2.3.4. Request for Service under this Tariff will authorize Company to conduct a credit search on the Customer. Company reserves the right to refuse Service on the basis of credit history and to refuse further Service due to late payment or nonpayment by the Customer.

2.3.5. Where the Customer cancels an application for Service, a cancellation charge will apply as specified in the Cancellation or Modification of Service by Customer Section of this Tariff.

2.3.6. Company may require an applicant for Service, who intends to use Company's offerings for resale and/or for shared use, to file a letter with Company confirming that the applicant's use of Company's offerings complies with relevant laws and Commission regulations, policies, orders, and decisions.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.4. DEPOSITS

2.4.1. Company does not require deposits from an applicant for new Service. If in the future the Company elects to require deposits, the Company will secure a bond, as prescribed by the Commission.

2.4.2. Should the Company elect to collect deposits, and meets Commission requirements for the collection of a bond, the following provisions will apply to bonding requirements.

2.4.3. A deposit may be waived if, according to Company's assessment, the applicant is a satisfactory credit risk.

2.4.4. Company may require a deposit from an existing business Customer as a condition to the further provision of Service if, according to Company's assessment, the Customer has become a credit risk.

2.4.5. Company will calculate the maximum deposit required from an applicant for Service or an existing Customer by estimating the expected charges for Service for a two (2) month period. Company may adjust the amount of deposit to be held in order to maintain a two (2) month estimated amount when, according to Company's assessment, such adjustment is deemed necessary to adequately secure the account.

2.4.6. Customer's may satisfy deposit requirements as follows:

A. In cash,

B. By an acceptable bank letter of credit,

C. Through an acceptable third-party guarantee (Residential Service Customers only),

D. Other forms of security acceptable to Company.

SECTION 2 - RULES AND REGULATIONS, Continued

2.4. DEPOSITS, Continued

2.4.7. Deposits plus interest shall be refunded after being held for 12 months, so long as:

A. the Customer has paid any past due bill for service owed to the same company;

B. service has not been discontinued for nonpayment,

C. the Customer has not paid late 4 times, or

D. the company has not provided evidence that the Customer used a device or scheme to obtain service without payment.

2.4.8. If the company does not return a Customer's deposit after 12 months, the company shall provide the Customer with the reasons the deposit is being retained, if the Customer so requests.

2.4.9. When Service has been terminated or disconnected, Company will deduct any and all unpaid amounts from the deposit, and the difference will be refunded, if applicable.

2.4.10. Interest rates applied to Customer deposits held by Company are prescribed by the Commission.

SECTION 2 - RULES AND REGULATIONS, Continued

2.5. CREDIT

2.5.1. Company, in order to ensure payment of its charges for Service or for loss of or damage to Company property, will require Applicants and Customers to establish and maintain credit. The establishment or re-establishment of credit as provided in this Section does not relieve an applicant or Customer from compliance with other provisions of this Tariff as to the payment of bills and in no way modifies the Sections regarding disconnection and termination of Service for failure to pay bills due for Service furnished.

2.5.2. Company may require any applicant or Customer to establish and maintain credit in one of the following ways:

A. Demonstrating credit satisfactory to Company by providing information pertinent to the applicant's or Customer's credit standing;

B. Providing a suitable guarantee in writing, in a form presubscribed by Company; or

C. Paying a cash deposit pursuant to Section 2.4.

Company may determine, in its sole discretion, whether or not a particular reference or guarantee in writing would be acceptable as a substitute for demonstrating satisfactory credit.

SECTION 2 - RULES AND REGULATIONS, Continued

2.5. CREDIT, Continued

2.5.3. Company will extend credit to an applicant for new Service without a deposit if the applicant has verifiable previous or existing telephone service with any telephone company in the United States for at least twelve (12) months, and the payment record is made available and the account history is satisfactory. The payment record of an account will be deemed satisfactory if all the following are met:

A. The previous or existing service was not discontinued for nonpayment, and was not abandoned, within the past twelve (12) months; and

B. The applicant has not been sent denial notices for previous or existing service within the past twelve (12) months; and

C. The applicant has paid for all previous and existing service without referral to a collection agency and without a declaration of uncollectibility; and

D. The applicant provides accurate credit information as appropriate.

2.5.4. To safeguard its interests, Company may require a Customer to make an advance payment before Services are furnished. The advance payment will not exceed an amount equal to the nonrecurring charge(s) and one (1) month's recurring charges for the Service. In addition, where special construction is involved, the advance payment may also include an amount equal to the estimated nonrecurring charges for the special construction and recurring charges for a period to be set between Company and the Customer (if any). The advance payment will be credited to the Customer's initial bill. An advance payment will be required in addition to a deposit.

2.5.5. Customer credit information may be exchanged between telecommunications companies and other utilities. Customer credit information will be retained for two (2) years, unless otherwise required by the Commission.

2.5.6. If an applicant for Service is unable to provide satisfactory credit information, Company may refuse to provide Service unless the applicant furnishes a deposit pursuant to Section 2.4.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.6. PROVISION AND MAINTENANCE OF SERVICE

2.6.1. Company will make Service available to Customers on or before a particular date, subject to the provisions and compliance by the Customer within the provisions of this Tariff. The lack of facilities or other operational impediments, including regulatory approvals, may preclude or delay provision of Service (a) in a particular location or to a particular Customer and/or (b) at any promised performance level. Actual transmission speeds and service characteristics of a Service may vary from those expected by the Customer due to such factors as the length and gauge of the line and other operational characteristics of the equipment and facilities used.

2.6.2. At the request of the Customer, installation or maintenance may be performed outside of Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material or other costs incurred by or charged by Company will apply. If installation or maintenance is started during regular business hours, but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

2.6.3. Company will have control over the installation, rearrangement, repair, maintenance, and disconnection of all network elements owned or otherwise obtained to ensure the required level of Service. Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but will not thereby alter the technical parameters of the Service provided to the Customer.

2.6.4. Company will use reasonable efforts to maintain the Service that it furnishes to the Customer. Company may make such tests, adjustments and inspections as may be necessary to maintain Company's Services and equipment in satisfactory operating condition. When possible, Company may, in its sole discretion, provide the Customer with reasonable notice of Service-affecting activities that may occur in the normal operation of Company business.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.6. PROVISION AND MAINTENANCE OF SERVICE, Continued

2.6.5. Company may, upon reasonable notice, make such tests and inspections as may be necessary to determine whether the terms and conditions of this Tariff are being complied with in the installation, operation or maintenance of the Customer's or Company's facilities or equipment. If the protective requirements of Customer-provided equipment are not being complied with, Company may take such action as it deems necessary to protect its Services, equipment and personnel. Company will notify the Customer promptly if there is any need for further corrective action. With in ten (10) days of receiving this notice, the Customer must take such action. If the Customer fails to do this, Company may take whatever additional action is deemed necessary, including the suspension of Service to protect its Services, equipment and personnel from harm.

2.6.6. Service will continue to be provided until cancelled by the Customer on not less than thirty (30) days notice.

SECTION 2 - RULES AND REGULATIONS, Continued

2.7. MINIMUM SERVICE PERIOD

2.7.1. The minimum Service period is one month (30 days). Customers may cancel service at any time, unless prohibited by a Customer executed agreement. The minimum Service period is one month (30 days). The Customer must pay the regular tariffed rate for Service for the minimum period of Service. If a Customer disconnects Service before the end of the minimum Service period, that Customer must pay the regular rates for the remainder of the minimum Service period. When the Service is moved within the same building, to another building on the same Premises, or to a different Premises entirely, the period of Service at each location is accumulated to calculate if the Customer has met the minimum Service period obligation.

2.7.2. If Service is terminated before the end of the minimum period of Service as a result of condemnation of property, damage to property requiring the Premises to be abandoned, or by the death of the Customer, the Customer is not obligated to pay for Service for the remainder of the minimum period.

2.7.3. If Service is transferred to a new Customer at the same Premises during the first month of Service, the new Customer assumes responsibility to meet the remainder of the minimum Service period requirements. For Services not taken over by the new Customer, the original Customer is responsible for the remaining payment for the minimum Service period obligation in accordance with the terms under which the Service was originally furnished.

SECTION 2 - RULES AND REGULATIONS, Continued

2.8. CUSTOMER RESPONSIBILITIES

2.8.1. The Customer is responsible for the payment of all charges for Service furnished to the Customer and for all additional charges for calls the Customer elects to continue making.

2.8.2. The Customer is responsible for compliance with applicable regulations set forth in this Tariff.

2.8.3. Upon Company request, the Customer must verify the name(s) of Authorized Users allowed to request and use the Customer's Service.

2.8.4. Customer will return to Company within five (5) days of termination of Service all Company-provided equipment. All returned equipment must be in the same condition as when delivered to the Customer by Company. Upon demand, Customer will reimburse Company for any costs incurred by Company due to Customer's failure to comply with this Section.

2.8.5. Customer is responsible for the payment of any bills for Services and for the resolution of any disputes or discrepancies with Company. Company has no responsibility with respect to billings, charges or disputes related to services used by Customer which are not included in Services herein including, without limitation, any local, regional and long distance services not provided by Company.

2.8.6. The Customer is responsible for establishing identity as often as is necessary during the course of the call or when seeking credits from Company.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.8. CUSTOMER RESPONSIBILITIES, Continued

2.8.7. The Customer must make arrangements or obtain permission for safe, reasonable and continuous access and right-of-way for Company employees or agents of Company to enter the Premises of the Customer or any Authorized User of the Customer at any reasonable hour for the purpose of performing Company's obligations under this Tariff.

2.8.8. The Customer is responsible for the payment of (a) Service charges as set forth herein and (b) charges for visits by Company's agents or employees to the Premises of the Customer or Authorized User when the Service difficulty or trouble report results from the use of Services and equipment by the Customer or Authorized User.

2.8.9. Customer will, at Customer's expense, provide reasonable space, power, and level of heating and air conditioning, and otherwise maintain the proper environment to operate Company's Service at Customer's or Authorized User's premises.

2.8.10. The Customer may not, without prior written consent of Company, which consent shall not be unreasonably withheld, assign, transfer, or in any other manner dispose of, any of its rights, privileges, or obligations under this Tariff, and any attempt to make such an assignment, transfer, disposition without consent will be null and void.

2.8.11. A Customer or Authorized User may not represent in any way that the relationship between Customer or Authorized User and Company is anything other than one of customer and supplier, respectively. Nothing in this Tariff gives Customer or Authorized Users any authority to bind or otherwise incur liability on behalf of Company. Nothing in this Tariff constitutes an endorsement by Company of any activity, service or product of Customer or Authorized Users.

2.8.12. The Customer is responsible for any damages, including usage charges that the Customer may incur as a result of the unauthorized use of its communications equipment. The unauthorized use of the Customer's communications equipment includes, but is not limited to, the placement of calls from the Customer's Premises and the placement of calls through Customer-controlled or Customer-provisioned equipment that are transmitted or carried over Company's network without the authorization of the Customer.

SECTION 2 - RULES AND REGULATIONS, Continued

2.9. PAYMENTS AND BILLING

2.9.1. Service is provided and recurring Service charges billed on a monthly (30 day) basis. The billing date is dependent on the billing cycle assigned to the Customer.

2.9.2. Non-recurring charges and charges based on actual usage are billed monthly and monthly service charges are billed in advance, except as provided in 2.9.3.

2.9.3. If a Customer accumulates, within any consecutive five (5) day period, usage charges exceeding twice the average monthly usage charges for the previous two (2) monthly billing periods, and the Customer's credit record indicates that satisfactory payment may not be made on this amount, Company may issue a special usage bill. The special bill shall be due ten (10) days from the mailing date of the bill, seven (7) days if delivered.

2.9.4. Billing is payable upon receipt and past due thirty (30) days after issuance and posting of invoice. Residential Customers' Bills not paid within thirty-one (31) days after the date of posting are subject to a 1.25 percent late payment charge for the unpaid balance. Business Customers' Bills not paid within thirty-one days after the date of posting are subject to a 1.5 percent late payment charge for the unpaid balance.

2.9.5. A Customer will not be liable for any late payment charge applicable to a disputed portion of that Customer's bill, so long as the Customer pays the undisputed portion of the bill and enters into bona fide negotiations to resolve the dispute on a timely basis, pursuant to Section 2.9.10.

2.9.6. Checks presented in payment for Services and subsequently returned to Company by the Customer's financial institution for "Non-Sufficient Funds" or other reasons will incur a nonrecurring charge of $20.00 per Customer per check.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.9. PAYMENTS AND BILLING, Continued

2.9.7 A Customer will be placed on a "cash only" basis upon receipt of two (2) returned checks within a twelve (12)-month period of time. "Cash only" is herein defined as cashier's checks, U.S. currency, or money orders.

2.9.8. Receipt of a subsequently dishonored negotiable instrument in response to a notice of discontinuance will not constitute payment of a Customer's account, and Company will not be required to issue additional notice prior to discontinuance. However, three (3) banking days must be allowed for redemption of such instrument.

2.9.9. Billing disputes should be addressed to Company's customer service organization via telephone to 866.847.1500 or 866.847.5500 or via facsimile at 866.847.5550. Customer service representatives are available from 9:00 AM to 6:00 PM Eastern Time. Messages may be left for Customer Services from 6:01 PM to 8:59 AM Eastern Time, which will be answered on the next business day, unless in the event of an emergency which threatens customer service, in which case Customer Service Staff may be paged.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.9. PAYMENTS AND BILLING, Continued

2.9.10 In case of a billing dispute between Customer and Company as to the correct amount of a bill, which cannot be adjusted with mutual satisfaction, Customer may enter the following arrangement:

A. First, Customer requests, and Company will comply with the request, an investigation and review of the disputed amount.

B. The Customer pays the undisputed portion of the bill by the Due By Date shown on the bill or the Service will be subject to disconnection if Company has notified Customer by written notice of such delinquency and impending termination.

C. If there is still disagreement after the investigation and review by a manager of Company, Customer may appeal to Commission for its investigation and decision.

D. Company will not disconnect Customer's Service for nonpayment as long as Customer complies with this arrangement.

E. Company will respond to the Commission's requests for information within ten (10) business days.

F. The Commission will review the claim regarding the disputed amount, communicate the results of its review to Customer and Company, and require disbursement according to those results.

SECTION 2 - RULES AND REGULATIONS, Continued

2.9. PAYMENTS AND BILLING, Continued

2.9.10. Disputed Bills, Continued

G. After the investigation and review are completed by Company as noted in subsection A. above, if Customer elects not to deposit the amount in dispute with Commission, such amount becomes due and payable at once. In order to avoid disconnection of Service, such amount must be paid within seven (7) calendar days after the date Company notifies Customer that the investigation and review are completed and that such payment must be made or Service will be interrupted. However, the Service will not be disconnected prior to the Due By Date shown on the bill.

H. The address and telephone number of the Commission is:

Arizona Corporation Commission
Consumer Services Section
1200 West Washington Street
Phoenix, Arizona 85007

Telephone number: 602.542.4251
Toll Free: 800.222.7000

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SECTION 2 - RULES AND REGULATIONS, Continued

2.10. TAXES

The Customer is responsible for the payment of all state, local and 9-1-1 taxes, surcharges, utility fees, or other similar fees for which the end user is directly responsible and that may be levied by a governing body or bodies in conjunction with, or as a result of, a service furnished under a tariff on file with the Arizona Corporation Commission. These charges may appear as separate line items on the Customer's bill, as opposed to being included in the rates contained in a tariff. Any such line item charges will be reflected in the Company's tariff. The Company shall not assess separately any taxes, fees or surcharges, other than government-approved sales taxes imposed directly on the end users, without seeking Commission approval under the appropriate local competition procedures required by the Commission. The Company shall comply with Commission procedures by sending notice to all Customers informing them of the new line item charges.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.11. ALLOWANCES FOR INTERRUPTION OF SERVICE

2.11.1. For the purpose of applying this provision, the word "interruption" means the inability to access Service due to equipment malfunction or human errors. "Interruption" does not include, and no allowance will be given for, Service difficulties such as slow access, circuits busy or other network and/or switching capacity shortages.

2.11.2. Credit allowances will be given in accordance to this Section 2.11. for interruptions of Service which are not due to Company's testing or adjusting, to the negligence of the Customer, or to the failure of channels, equipment and/or communications equipment provided by the Customer or another Carrier, and are subject to the general limitation of liability provisions set forth in Section 2.15. herein. Customer must notify Company of any interruptions of Service. Before giving such notice, the Customer must ascertain that the trouble is not caused by any action or omission of the Customer, and not otherwise within the Customer's control.

2.11.3. For purposes of computing a credit under Section 2.11. every month is considered to have 30 days. No credit will be allowed for an interruption of a continuous duration of less than twenty-four (24) hours. Company will credit the Customer for an interruption of twenty-four (24) hours or more at the following rates:

A. One-thirtieth of monthly rate of each of the first three full 24-hour periods; and

B. Two-thirtieths of monthly rate for each full 24-hour period beyond the first three 24 hour periods.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.12. CANCELLATION OR MODIFICATION OF SERVICE BY CUSTOMER

2.12.1. Residential Customers may cancel Service by providing written or oral notice to Company at least five (5) days prior to cancellation. The notice must specify the date on which Service is to be discontinued.

2.12.2. Business Customers may cancel Service by providing written notice to Company at least thirty (30) days prior to cancellation. The notice must specify the date on which Service is to the discontinued.

2.12.3. The Customer remains responsible for all Service charges until the day and time on which Service is actually disconnected.

2.12.4. If Customer cancels Service before Company completes installation of the Service and at the time of cancellation Company has incurred any expense in installing Services or preparing to install Service that it would not otherwise have incurred, a charge equal to the cost Company incurred will apply. In no case will this charge exceed the charge for the minimum period of Services ordered, including installation charges and Non-Recurring charges and all amounts others may charge Company that would have been chargeable to the Customer had Service been initiated.

2.12.5. If the Customer cancels Service after Company has completed installation, the charge set forth in Section 2.12.4. will apply to the extent Company has not yet recovered the costs described in Section 2.12.4. In addition, the minimum Service period obligations described in Section 2.7. will apply regardless of whether Service has been initiated and the charges due under Section 4.1. will apply.

2.12.6. In the case of a Customer-initiated modification of Service, charges for the subsequent order are in addition to the costs incurred before the Customer changed the original order.

SECTION 2 - RULES AND REGULATIONS, Continued

2.13. CANCELLATION BY COMPANY

2.13.1. Company may immediately discontinue furnishing the Service to Business Customers without incurring liability:

A. If there is a condition determined in Company's sole discretion to be hazardous to the Customer, to other Customers of Company, to Company's equipment, to the public or to employees or agents of Company; or

B. If Company deems refusal or disconnection necessary to protect itself or third parties against fraud or to otherwise protect its personnel, agents, facilities or Services; or

C. For non-compliance with and/or violation of any Commonwealth or municipal law, ordinance or regulation pertaining to Service; or

D. For use of Company's Services for any purpose other than that described in the application; or

E. In the event of Customer use of equipment in such a manner as to adversely affect Company's equipment or the Service to others; or

F. In the event of tampering with the equipment furnished and owned by Company; or

G. In the event of unauthorized or fraudulent use of Service.

2.13.2. Company may immediately discontinue furnishing the Service to Residential Customers without incurring liability if there is a condition determined in Company's sole discretion to be hazardous to the Customer, to other Customers of Company, to Company's equipment, to the public or to employees or agents of Company. At the time service is discontinued, the Company will mail a notice to the Customer's billing address.

SECTION 2 - RULES AND REGULATIONS, Continued

2.13. CANCELLATION BY COMPANY, Continued

2.13.3. Company may suspend Residential Service without liability upon seven (7) days written notice to the Customer via first-class mail prior to suspension of service:

A. For violation of this Tariff, except as provided in Section 2.13.2., including without limitation, non-payment of bills for Service, refusal to provide Company with either a deposit or advance payment, or failure to meet Company's credit requirements; or

B. For failure of the Customer to make proper application for Service including, without limitation, the provision of false information; or

C. When necessary for Company to comply with any order or request of any governmental authority having jurisdiction.

2.13.4. Company may discontinue Residential Service without liability when at least ten (10) days have passed since suspension of service and the Residential Customer has failed to pay a reconnection fee and to remedy the original grounds for suspension.

2.13.5. Company may discontinue Business Service without liability upon five (5) days written notice to the Customer via first-class mail prior to discontinuance of Service:

A. For violation of this Tariff, except as provided in Section 2.13.1. including without limitation, non-payment of bills for Service, refusal to provide Company with either a deposit or advance payment, or failure to meet Company's credit requirements; or

B. For failure of the Customer to make proper application for Service including, without limitation, the provision of false information; or

C. When necessary for Company to comply with any order or request of any governmental authority having jurisdiction

SECTION 2 - RULES AND REGULATIONS, Continued

2.13. CANCELLATION BY COMPANY, Continued

2.13.6. The discontinuance of Service(s) by Company pursuant to this section does not relieve the Customer of any obligations to pay Company for charges due and owing for Service(s) furnished up to the time of discontinuance. The remedies set forth herein are not exclusive, and Company is at all times be entitled to all the rights available to it under law or equity.

2.13.7. Company may refuse to permit collect calling, calling card, third number billing which it determines to be fraudulent and/or may limit the use of these billing options or Services.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.14. RESTORATION OF SERVICE

2.14.1. The use and restoration of Service in emergencies may be in accordance with part 64, Subpart D of the Federal Communications Commission's Rules and Regulations which specifies the priority system for such activities.

2.14.2. When a Customer's Service has been disconnected in accordance with this Tariff and the Service has been terminated through the completion of a Company service order, Service will be restored only upon the basis of application for new Service.

2.14.3. A Customer whose Service has been discontinued for failure to establish credit or for nonpayment of bills will be required to pay the unpaid balance due Company before Service is restored.

2.14.4. Whenever Service has been discontinued for fraudulent or other unlawful use, Company may, before restoring Service, require the Customer to make, at its own expense, all changes in facilities or equipment necessary to eliminate such fraudulent or otherwise unlawful uses and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.

2.14.5. Any Customer whose Service has been disconnected may be required to pay Service reconnection charges equal to the initial Service Connection Charge before Service is restored.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.15. LIMITATION OF LIABILITY

2.15.1. Company will not be liable to the Customer or Authorized User for, and the Customer and any Authorized User, jointly and severally, will indemnify, defend and hold harmless Company from any allegation, claim, loss, damage, liability, defect, cost or expense resulting from or involving:

A. Libel, slander, or invasion of privacy from material, data, information or other content transmitted over Company's facilities; or

B. Patent or trademark infringement or other infringement of intellectual property rights including, but not limited to, copyrights, trademarks, and trade secrets, arising from (1) combining (or using in connection with) Company-provided Services and equipment with any facilities, services functions, or products provided by the Customer or Authorized User or (2) use of Services, functions, or products which Company furnished in a manner Company did not contemplate and over which Company exercises no control. In the event that any such infringing use is enjoined, the Customer or Authorized User at its expense, will obtain immediately a dismissal or stay of such injunction, obtain a license or other agreement so as to extinguish the claim in infringement, terminate the claimed infringing use, or modify such combination so as to avoid any such infringement; or

C. A breach in the privacy or security of communications transmitted over Company's facilities; or

D. Acts, mistakes, omission, interruptions delays, errors or defects in transmission over Company's facilities or equipment; or

E. Injuries to persons or property from voltages or currents transmitted over Company-provided facilities caused by Customer-provided equipment or Premises wire; or

F. The disconnection of Service for failure to pay the charges billed to Customer, including but not limited to, any direct, indirect, incidental, special consequential, exemplary or punitive damages, so long as such disconnection of Service complied with the applicable rules and regulations; or

SECTION 2 - RULES AND REGULATIONS, Continued

2.15. LIMITATION OF LIABILITY, Continued

2.15.1.,Continued

G. Violations of the obligations of the Customer under this Tariff; or

H. Defacement of or damage to Customer Premises, facilities or equipment resulting from the furnishing of Service or equipment on such Premises or the installation, maintenance, repair or removal thereof, unless such defacement or damage is caused by willful misconduct of Company's agents or employees; or

I. The interruption of a call to any party or any other person in conjunction with use of the Busy Line Verification and Interrupt Service as set forth in this Tariff; or

J. Any lost, destruction or damage to property of the Customer, the Customer's agent, distributors, or any third party, or the death of or injury to persons, including, but not limited to, employees or invitees of either Company or the Customer, to the extent caused by or resulting from the negligent or intentional act or omission of Company, Customer, Authorized User or their employees, agents representatives or invitees; or

K. Any delay or failure of performance or equipment due to a Force Majeure condition or any unlawful acts of Company's agents and employees if committed beyond the scope of their agency or employment.

L. Misrepresentation of, or the failure to disclose, the lawful rates and charges published in the Tariff, so long as Company has complied with any applicable rules and regulation related thereto; or

M. Fees Company delivered to a jurisdiction in question and not returned to Company as provided in the Taxes Section of this Tariff; or

SECTION 2 - RULES AND REGULATIONS, Continued

2.15. LIMITATION OF LIABILITY, Continued

2.15.1.,Continued

N. Any act, mistake, omission fraudulent act of a third party, interruption, delay error, or defect caused by or contributed to by:

1. Another company or Carrier, or its agents or employees, when the facilities or equipment of the other company of Carrier are used for or with the Service Company offers. This included the provision of a signaling system or other database by another company; or

2. The Customer, or any third party acting as its agent, in connection with Company-provided or Customer-provided facilities or equipment, including, but not limited, the Customer's failure to take all necessary steps to obtain, install and maintain all necessary equipment, materials and supplies for interconnecting the terminal equipment or communications system of the Customer to Company's network; or

3. A third party.

O. Any failures, errors malfunctions or omissions of Caller ID Blocking whether or not arising from or relating to any ordinary negligence or other conduct by Company; or

P. Any unauthorized use of the Service provided to Customer.

SECTION 2 - RULES AND REGULATIONS, Continued

2.15. LIMITATION OF LIABILITY, Continued

2.15.2. The liability of Company for damages arising out of the furnishing of, or failing to furnish, its Services, including but not limited to mistakes, omission, disconnections, interruptions, delays, acts of a third party, errors, defects, or representations, whether caused by acts or omissions shall be limited to the lesser of $500.00 or, in the event of a failure of service, an amount equal to no more than the proportionate charge (based on the rates then in effect) for the service during the time in which service is affected. The extension of allowances for interruption as set forth in this Tariff are the sole remedy of the Customer, authorized user, or joint user and the sole liability of Company.

2.15.3. Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer as a result of any Company Service, equipment or facilities, or a the acts or omissions, acts of a third party, or the acts or omissions or negligence of Company, its employees or agents.

2.15.4. The liability of Company's suppliers and vendors for damages arising out of the furnishing of, or failing to furnish, their services, including but not limited to mistakes, omissions, interruptions, delays, errors, defects, or representations, whether caused by acts or omissions of such suppliers and vendors shall be limited to the extension of allowances for interruptions as set for in this Tariff. The extension of such allowances for interruptions will be the sole remedy of the Customer and the sole liability of Company's supplier and vendors. Company's suppliers and vendors will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer, as a result of any service, equipment or facilities, or the act of omissions, or negligence of Company's suppliers and vendors, its employees or agents.

2.15.5. The entire liability of Company for any claim, loss, damage or expense from any cause whatsoever will in no event exceed sums actually paid to Company by the Customer for the specific Services giving rise to the claim, and no action or proceeding against Company may be commenced more than one (1) year after the Service is rendered.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.15. LIMITATION OF LIABILITY, Continued

2.15.6. THE SERVICES ARE PROVIDED ON AN "AS IS" AND "AS AVAILABLE" BASIS. COMPANY EXPRESSLY DISCLAIMS ALL WARRANTIES OF ANY KIND, WHETHER EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY, ACCURACY, FITNESS FOR A PARTICULAR PURPOSE AND NONINFRINGEMENT. COMPANY MAKES NO WARRANTY THAT SERVICE WILL BE UNINTERRUPTED, TIMELY, SECURE OR ERROR FREE OR MEET ANY PARTICULAR PERFORMANCE LEVEL; NOR DOES COMPANY MAKE ANY WARRANTY AS TO THE RESULTS THAT MAY BE OBTAINED THROUGH THE SERVICES OR THAT ANY DEFECT IN THE SERVICE WILL BE CORRECTED.

2.15.7. The liability of Company for errors in billing that result in overpayment by the Customer will be limited to a credit equal to the dollar amount erroneously billed or, in the even that payment has been made and Service has been discontinued, to a refund of the amount erroneously billed.

2.15.8. With respect to Emergency Number 911 Service:

A. This Service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies. Company is not responsible for any losses, claims, demands, suits or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer, or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused by: (1) mistakes, omissions, interruptions, delays, errors or other defects in the provision of this Service; or (2) installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of any equipment and facilities furnishing this Service.

SECTION 2 - RULES AND REGULATIONS, Continued

2.15. LIMITATION OF LIABILITY, Continued

2.15.8., Continued:

B. Neither is Company responsible for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of Emergency 911 Service features and the equipment associated therewith, or by any Services furnished by Company, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing Emergency 911 Service, and which arises out of the negligence or other wrongful act of Company, the Customer, its users, agencies or municipalities, or the employees or agents of any one of them.

2.15.9. With Respect to Directory Listing Service:

A. In the absence of gross negligence or willful misconduct, Company has no liability for damages arising from errors, mistakes in or omissions of directory listings, or errors, mistakes or omissions of listings obtainable from the directory assistance operator, including errors in the reporting thereof.

B. Company's liability arising from errors or omissions in directory listings will be limited to the amount of actual impairment to the Customer's Service and in no event will exceed one-half (1/2) the amount of the fixed monthly charges applicable to Service affected during the period covered by the directory in which the error or omission occurs.

C. As part of providing any private listing or semi-private listing Services, Company will not be liable for failure or refusal to complete any call to such telephone when the call is not placed by dialing a number which includes the number of the party called. Company will try to prevent the disclosure of unpublished listings, but will not be liable in any manner should such a number be divulged.

SECTION 2 - RULES AND REGULATIONS, Continued

2.15. LIMITATION OF LIABILITY, Continued

2.15.9. With Respect to Directory Listing Service, Continued

D. When a Customer with a non-published telephone number places a call to the Emergency 911 Service, Company will release the name and address of the calling party, where such information can be determined, to the appropriate local governmental authority responsible for the Emergency 911 Service. By subscribing to Service under this Tariff, the Customer agrees to the release of such information under the above provision.

2.15.10. Company will not be liable for any refusals or failures to provide or delays in commencing Service to any Customer pursuant to Section 2.6.1 or for any failure to provide or maintain Service at any particular performance level.

2.15.11. Company makes no warranty or representation of any kind whatsoever with respect to installations it provides for use in an explosive atmosphere. The Customer indemnifies and holds Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any entity or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of any installation so provided. Company reserves the right to require each Customer to sign an agreement acknowledging acceptance of the provisions of this Section as a condition precedent to such installations.

SECTION 2 - RULES AND REGULATIONS, Continued

2.16. NOTICES

Any notice Company may give to a Customer will be deemed properly given when delivered, if delivered in person, or when deposited with the U.S. Postal Service, postage prepaid, addressed to the Customer's billing address. Any notice the Customer may give Company will be deemed properly given when delivered, if delivered in person, or when deposited with the U.S. Postal Service, postage prepaid, addressed to Company at the address provided in the most recently revised tariff pages.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.17. CUSTOMER PROVIDED EQUIPMENT AND INTERCONNECTION

2.17.1. Customer-provided equipment on the Premises of Customer or Authorized User, the operating personnel there, and the electric power consumed by such equipment must be provided by and maintained at the expense of the Customer or Authorized User. Conformance of Customer-provided equipment with Part 68 of the FCC Rules is the responsibility of Customer.

2.17.2. Customer or Authorized User must ensure that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring must be such as not to cause damage to Company-provided equipment and wiring or injury to Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury may be provided by Company at Customer's expense.

2.17.3. Company will not be responsible for the installation, operation or maintenance of any Customer-provided communications equipment. Where Customer-provided equipment is connected to the facilities and equipment furnished under this Tariff, the responsibility of Company will be limited to the furnishing of Service, facilities and equipment offered pursuant to this Tariff. Beyond this responsibility, Company will not be responsible for:

A. the transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission; or

B. the reception of signals by Customer-provided equipment; or

C. network control signaling when performed by Customer-provided network control signaling equipment.

SECTION 2 - RULES AND REGULATIONS, Continued

2.17. CUSTOMER PROVIDED EQUIPMENT AND INTERCONNECTION, Continued

2.17.4. The Customer must secure all licenses, permits, rights-of-way and other arrangements necessary for interconnection with Company. In addition, the Customer must ensure that its equipment and/or system or that of its Authorized User or agent(s) is properly interfaced with Company's Service and the signals emitted into Company s network are of the proper mode, band-width, power, data speed and signal level for the intended use of the Customer. If the Customer or its Authorized User or agent(s) fails to properly maintain and operate its equipment and/or system, Company may, upon written request, require the use of protective equipment at the Customer s expense.

2.17.5. Interconnection between the facilities or services of other carriers is governed by the applicable terms and conditions of the other carriers' tariffs.

2.17.6. Service furnished by Company may be interconnected with services or facilities of other authorized carriers and with private systems, subject to the technical limitations established by Company. Any special interface of equipment or facilities necessary to achieve compatibility between the facilities of Company and other participating carriers must be provided at the Customer's expense.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.18. PROVISION AND OWNERSHIP OF TELEPHONE NUMBERS

2.18.1. Except as provided by Commission or FCC regulation or Arizona law, the Customer has no property right in any telephone number or any right to continuance of Service through any particular serving office. Company may change a telephone number or a serving office designation, or both, of a Customer if required for engineering or technical reasons or whenever Company deems it desirable in the conduct of its business to do so.

2.18.2. Telephone numbers will not be changed as a penalty or to enforce payment for directory advertising charges.

2.19. PROMOTIONAL OFFERINGS

Company may, from time to time, make promotional offerings of its Services, which may include waiving or reducing the applicable charges for the promoted Service. The promotional offerings may be limited as to the duration, the date and times of the offerings and the locations where the offerings are made.

SECTION 3 – DESCRIPTION OF SERVICE

3.1. APPLICATION OF LOCAL EXCHANGE RATES

3.1.1. The following sections set forth the rules and regulations governing the application of rates for Company Services, including the following general rate categories:

A. Nonrecurring Charges for installation of facilities and Services;

B. Monthly Rates for availability and use of facilities and Services; and

C. Usage or Transaction Charges (where applicable).

3.1.2. Timing of Calls

A. The Customer's usage charge is based on the actual usage of Company's Service. Usage begins when the receiver of the called number is answered. The moment of the called party's answer and termination is determined by hardware supervision in which the distant local telephone company sends or ends an supervision signal to Company's switch or the software utilizing audio tone detection. The timing of the call occurs when the called party answers and terminated when either party hangs up.

B. The minimum call duration for billing purposes is eighteen (18) seconds and six (6) second billing increments thereafter, unless otherwise provided in this Tariff.

C. Any portion of an applicable increment, after the appropriate minimum time for the call, will be rounded upward to the next increment. Calls less than the minimum length will be rounded to the minimum length.

D. There is no billing for incomplete calls.

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3. List of Exchange Areas and Local Service Areas

A. Unless otherwise specified in this tariff, Company's interexchange Service area is statewide.

B. Company's local exchange services are furnished for telecommunications originating in Qwest and Verizon exchanges.

C. Company's description of service area in no way compels Company to provide any Service in an area where facilities or other extenuating factors limit Company's ability to provide Service.

ADMINISTRATIVELY
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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.4. Service Connection Charges

A. Service Connection Charges are nonrecurring charges for establishing or modifying Services. Service Connection Charges are incurred by Customer-initiated requests only.

B. Unless specifically exempted in this or other Sections of this Tariff, Service Connection Charges apply to all Customer-initiated requests, and are in addition to all other scheduled rates and charges.

C. The charges specified herein reflect Service provided during regularly scheduled work hours, at current installation intervals and without work interruptions by the Customer.

D. Customer requests for expedited Services that require installations on a date that is less than the normal offered interval may result in an increase in applicable Service Connection Charges.

E. Customer requests performed on an out-of-hours basis shall also incur an add-on to applicable Service Connection Charges (excluding the Service Ordering Charge), along with any additional costs that may be involved.

F. Service Connection Charges for the initial establishment of Service are payable with the first bill rendered for Service.

SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.2. EXCHANGE SERVICES

3.2.1. Exchange Access Services provide a Customer connection to Company's network, enabling the Customer, among other things, to:

A. Originate communications to other points on Company's network;

B. Receive communications from other points on Company's network;

C. Access Company's Services as set forth in this and other Company tariffs;

D. Access local, interexchange and international telecommunications services provided by other authorized carriers and the customers of such carriers to the extent such carriers are interconnected with Company's network;

E. Access Company's business office for Service-related assistance;

F. Access 911 or E911 services, where available, operator services, directory assistance, and telecommunications relay services;

G. Access Operator-Assisted Calling Services; and

H. Access Directory Assistance.

3.2.2. Exchange Access Services may not be available to originate calls to other telephone companies' caller-paid information services (*e.g.*, NPA 900, NXX 976, etc.). Calls to those numbers and other numbers used for caller-paid information services may be blocked by Company's facilities.

3.2.3. Exchange Access Customers receive one listing per assigned telephone number in the local White Pages Directory and receive a copy of the White Pages Directory at no additional charge.

SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.3. CUSTOM CALLING SERVICES

Company offers Custom Calling Services for its Customers' convenience, as set forth in Section 4.1.11.

3.4. DIRECTORY ASSISTANCE SERVICE

Company provides Directory Assistance as an ancillary service exclusively to its Customers. Directory Assistance is accessible by dialing "1", the area code of the desired number and "555-1212". No charge applies to calls from payphones, exchange lines of the State of Arizona and its political subdivisions, and a single registered line of a handicapped user.

3.5. DIRECTORY LISTING

Company does not publish a directory or other similar listing of its Customers. However, Company will arrange for Customers, other than Customers requesting non-published service, to be listed in the directories and directory assistance records of the applicable incumbent local exchange carrier in accordance with the incumbent's listing service tariff schedule, subject to availability of such listing service to Company's Customers. Company hereby concurs in such schedules on file with the Commission that are current and effective as of the effective date of this tariff sheet.

SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.6. OPERATOR ASSISTANCE SERVICE

A Customer may obtain the assistance of an operator to complete calls in the following manner. The following surcharges will be applied on a per call basis.

A. **Third Number Billing** provides the Customer with the capability to charge a call to a third number which is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the charges in advance or when queried by the operator.

B. **Collect Calls** provides the Customer with the capability to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator.

C. **Person to Person** provides the Customer with the capability to place calls completed with the assistance of an operator to a particular station and person specified by the caller. The call may be billed to the called party.

D. **Station to Station** provides the Customer with the capability to place calls completed with the assistance of an operator to a particular station. The call may be billed to the called party.

E. **Busy Line Verification** provides the Customer with the option to request operator verification of whether a specific line is busy or inoperative.

F. **Line Service Interrupt** provides the Customer with the option to request operator interruption of a line that is in use, primarily for emergency situations.

G. **General Assistance** provides the Customer with the option to request general information from the operator, such as dialing instructions, county or city codes, area code information and Company Customer Service 800 telephone numbers, but does not request the operator to complete the call.

SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.7. SEMI-PRIVATE AND PRIVATE LISTING SERVICES

3.7.1. Private Listing Service

At the request of Customer, the Customer's name, address, and telephone number will not be listed in any directory or directory assistance records available to the public, subject to the following:

The Company will endeavor to prevent the disclosure of the telephone number, but shall not be liable should such number be divulged through inadvertence, or under the following circumstances where the number will be disclosed:

A. Where the private listing service customer calls the enhanced universal emergency telephone number (i.e. 911) to the extent that the originating telephone number, address and name associated with the originating number are furnished to the 911 service Public Service Answering Points.

B. Where the private listing service customer calls the telephone number of a customer subscribing to Caller ID, without using Calling Party Number Blocking, to the extent that the originating telephone number is displayed on a Caller ID display device.

C. Where the private listing service customer is called back by a customer who subscribes to and uses Automatic Callback to return the call to the extent that the originating telephone number is displayed within the call detail section of the Automatic Callback subscriber's billing statement.

SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.7. SEMI-PRIVATE AND PRIVATE LISTING SERVICES, Continued

3.7.1. Private Listing Service, Continued

D. Where the private listing service customer calls another customer, who interprets the phone call as a harassing or threatening call and uses the Call Trace service to have the calling party telephone number and further information referred to the local law enforcement agency. The extent to which pursuit continues would depend upon the law enforcement agency.

E. Where the private listing service customer calls a customer who subscribes to and uses the Advanced Custom Calling Service Call Screening, the calling customer can prevent the possible exposure of his/her telephone number by using Calling Party Number Blocking.

3.7.2. Semi Private Listing Service

At the request of Customer, the Customer's name, address, and telephone number will not be listed in any directory available to the public. However, the listing will be contained in information records and will be furnished upon request of the calling party.

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.8. CALLING PARTY NUMBER BLOCKING

3.8.1 **Per Call Blocking** enables Customers to prevent the disclosure of their telephone number on a per call basis to the called party. The disclosure of the calling party's number can be prevented by dialing an activation code. The activation code must be used each time a call is made to prevent disclosure of the calling party's telephone number. Per call blocking is provided to all Customers at no charge.

3.8.2 **Per Line Blocking** enables Customers to prevent the disclosure of the Customer's telephone number to the called party without the need for an activation code. Per line blocking is applicable on all outgoing calls placed from the Customer's line. Subscription per line blocking will be provided at no monthly charge on an optional basis to published and non-published Customers.

3.8.3 **Automatic Call Back Blocking** prohibits a Customer who subscribes to Automatic Call Back from returning a call by activating the Automatic Call Back code. By depressing an activation code before placing a local call or by utilizing per line blocking, a Customer may block the called party from returning a call to the Customer using Automatic Call Back. The caller must activate the code before placing each call in order to have Automatic Call Block activated, unless per line blocking is being used. This service is free to all Customers.

SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.9. SELECTIVE ACCESS POLICY, LOCAL TOLL SERVICE

3.9.1. Company, when providing toll service, may "universally" block access to all toll providers for nonpayment of regulated toll charges, so long as the blocked Customer is not denied the right to select, through a presubscribed interexchange change (PIC) mechanism, any other 1+ presubscribed toll service provider who is obligated to provide such service under the terms of the Selective Access Policy.

3.9.2. Under the terms of the Selective Access Policy, Company, when providing toll service, may not deny establishment of 1+ presubscribed toll service on the grounds that the Customer has failed to establish creditworthiness, if:

A. the Customer is able to establish creditworthiness using one of the means for doing so available under the Commission rules, or

B. Company, when providing toll service, exercising its own discretion, does not require the Customer to establish creditworthiness (through any of the means available for doing so under the Commission rules), or

C. Company, when providing toll service, attempts to require the Customer to establish creditworthiness using credit establishment procedures which do not comport with the Commission's credit establishment policies and/or are not set forth within a Commission approved tariff.

3.9.3. When a prospective Customer, who has previously been universally blocked for nonpayment of toll charges by another carrier, seeks to select Company as his or her 1+ carrier of choice, Company may, subject to our tariffed deposit policies and the Commission's rules on establishment of service require a deposit for toll service.

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.9. SELECTIVE ACCESS POLICY, LOCAL TOLL SERVICE, Continued

3.9.4. Company may furnish credit information, acquired from Company's own experiences with the Customer, to consumer reporting agencies within the meaning of the Federal Fair Credit Reporting Act. Company will follow all requirements that consumer reporting agencies must follow in issuing credit reports within the meaning of the Federal Fair Credit Reporting Act.

3.9.5. Upon payment by the Customer of all past due toll debt to Company, Company will remove the block and all 1+ dialing capabilities, including 10-XXX, will be restored.

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.10. QWEST ISDN BASIC RATE SERVICE (BRI) CAPABILITIES

The B channel services include Circuit Switched Voice (CSV) and Circuit Switched Data (CSD). The BRI access includes up to 200 hours of CSV and CSD usage per month. Usage that exceeds this allowance is subject to usage charges. The Day rate applies 6:00 AM - 5:59 PM. The Night rate applies all other times. The D channel service includes Packet Switched Data (PSD). In addition to standard capabilities and features for Public Packet Switching Network(PPSN), the D channel supports 32 logical channels and a throughput of up to 9.6 kbps per logical channel. Usage charges are included in the BRI monthly rates. Single Line ISDN is available as a flat rate or measured service. Customers could also subscribe to the Rate Stabilized Plan (RPS) witch offer length of term discounts for both monthly and installation charges

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.11. APPLICATION OF INTEREXCHANGE RATES

3.11.1. The following sections set forth the rules and regulations governing the application of rates for Company Services, including the following general rate categories:

A. Nonrecurring Charges for installation of facilities and Services;

B. Monthly Rates for availability and use of facilities and Services; and

C. Usage or Transaction Charges (where applicable).

3.11.2. Timing of Calls

A. The Customer's usage charge is based on the actual usage of Company's Service. Usage begins when the receiver of the called number is answered. The moment of the called party's answer and termination is determined by hardware supervision in which the distant local telephone company sends or ends an supervision signal to Company's switch or the software utilizing audio tone detection. The timing of the call occurs when the called party answers and terminated when either party hangs up.

B. The minimum call duration for billing purposes is one minute with one minute billing increments thereafter.

C. Any portion of an applicable increment, after the appropriate minimum time for the call, will be rounded upward to the next increment. Calls less than the minimum length will be rounded to the minimum length.

D. There is no billing for incomplete calls.

SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.11. APPLICATION OF INTEREXCHANGE RATES, Continued

3.11.3 Interexchange Service Areas

A. Unless otherwise specified in this Tariff, Company's Service area is statewide.

B. Company's description of service area in no way compels Company to provide any Service in an area where facilities or other extenuating factors limits Company's ability to provide Service.

3.11.4 All Services are provided exclusively through broadband facilities furnished by Company or Customer, which enable combined transport of voice, high-speed data, and other services.

3.11.5 Service Connection Charges

A. Service Connection Charges are nonrecurring charges for establishing or modifying Services. Service Connection Charges are incurred by Customer-initiated requests only.

B. Unless specifically exempted in this or other Sections of this Tariff, Service Connection Charges apply to all Customer-initiated requests, and are in addition to all other scheduled rates and charges.

C. The charges specified herein reflect Service provided during regularly scheduled work hours, at current installation intervals and without work interruptions by the Customer.

SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.11. APPLICATION OF INTEREXCHANGE RATES, Continued

3.11.5 Service Connection Charges, Continued

D. Customer requests for expedited Services that require installations on a date that is less than the normal offered interval may result in an increase in applicable Service Connection Charges.

E. Customer requests performed on an out-of-hours basis shall also incur an add-on to applicable Service Connection Charges (excluding the Service Ordering Charge), along with any additional costs that may be involved.

F. Service Connection Charges for the initial establishment of Service are payable with the first bill rendered for Service.

3.11.6. Time Periods

The application periods for interexchange service are:

	Mon	Tue	Wed	Thur	Fri	Sat	Sun
8:00 AM to 4:59 PM	Day	Day	Day	Day	Day	Eve	Eve
5:00 PM to 10:59 PM	Eve	Eve	Eve	Eve	Eve	Eve	Eve
11:00 PM to 7:59 AM	Night	Night	Night	Night	Night	Night	Night

Night Rate applies to selected holidays (New Year's Day, July 4, Labor Day, Thanksgiving and Christmas). On these holidays the Night Rate applies all day, unless a lower rate would normally apply.

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.12. INTEREXCHANGE SERVICES

Company provides switched and dedicated telecommunications services which allow a Customer to establish a communications path between two stations by using uniform dialing plans. Calls are billed in six (6) second increments. A thirty (30) second initial billing minimum is applicable on each call, unless otherwise specified in this tariff.

3.12.1. **Granite Telecommunications Switched Access Service** is a switched access service, offering users both outbound 1 plus and inbound, toll free long distance telecommunications services. The service offers direct dial capabilities of other underlying carrier(s') network services.

3.12.2. **Granite Telecommunications Dedicated Access Service** is a dedicated access service, offering users both outbound 1 plus and inbound, toll free long distance telecommunications services over dedicated local access connections to the underlying carrier's point of presence. This service is designed for subscribers with high traffic volumes, whose traffic volumes justify the additional costs of dedicated access facilities.

3.12.3. **Granite Telecommunications Travel Card** is a calling card service enabling Switched Access Service subscribers to place calls from any touch tone phone in the United States. Travel Card calls are billed at the Company's rate and appear on the subscriber's monthly long distance bill.

3.12.4. **Directory Assistance** is provided by Company's underlying carrier to subscribers of record. The Customer may access the underlying carrier's Directory Assistance by dialing the area code plus 555-1212. The Customer will be billed for such service by Company, except as stated in this tariff.

SECTION 4 - RATES AND CHARGES, Continued

4.1. BASIC SERVICE RATES AND CHARGES – QWEST SERVICE AREA

	Minimum				Maximum			
	Business		Residence		Business		Residence	
	MRC	NRC	MRC	NRC	MRC	NRC	MRC	NRC
4.1.1. Individual Line Flat Rate and Measured Service								
Individual Line Flat Rate Service	$22.80	$31.88	$9.89	$20.63	$38.00	$53.13	$16.48	$34.38
Additional Line Flat Rate Service	n/a	n/a	$8.25	$20.63	n/a	n/a	$13.75	$34.38
Low Use Initial Line*	n/a	n/a	$6.38	$20.63	n/a	n/a	$10.63	$34.38
Low Use Additional Line*	n/a	n/a	$6.38	$20.63	n/a	n/a	$10.63	$34.38
Individual Line Measured Rate Service**	$0.00	$42.00	n/a	$0.00	$0.00	$70.00	n/a	$0.00
4.1.2. PBX Service								
PBX Trunk	$28.88	$42.00	n/a	$0.00	$48.14	$70.00	n/a	$0.00
• 2-Way, 4-wire with E&M signaling, DID and hunting[1]	$56.93	$49.50	n/a	n/a	$94.89	$82.50	n/a	n/a
• 1-Way out	$28.88	$42.00	n/a	n/a	$48.14	$70.00	n/a	n/a
• 1-Way in	$28.88	$42.00	n/a	n/a	$48.14	$70.00	n/a	n/a
• 1-Way in, with hunting for DID[1]	$33.68	$49.50	n/a	n/a	$56.14	$82.50	n/a	n/a
• TTT-LD terminal	$12.87	$95.25	n/a	n/a	$21.45	$158.75	n/a	n/a
4.1.3. Direct Inward Dialing (DID)								
DID Station Numbers								
Block of 20 DID Numbers	$2.25	$15.00	n/a	$0.00	$3.75	$25.00	n/a	$0.00
Individual DID Number	$0.11	$0.75	n/a	$0.00	$0.19	$1.25	n/a	$0.00
DID Trunk Termination	$33.75	$42.75	n/a	$0.00	$56.25	$71.25	n/a	$0.00

* Message Rate Service $0.20 per call
** Measured lines and measured trunks available only to Resale/Sharing and PAL customers.

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SECTION 4 - RATES AND CHARGES, Continued

4.1. BASIC SERVICE RATES AND CHARGES – QWEST SERVICE AREA, Continued

	Minimum				Maximum			
	Business		Residence		Business		Residence	
	MRC	NRC	MRC	NRC	MRC	NRC	MRC	NRC
4.1.4. Measured Local Usage Charges								
Peak Period	$0.02	$0.02	n/a	n/a	$0.04	$0.04	n/a	n/a
Off-Peak Period	$0.02	$0.02	n/a	n/a	$0.03	$0.03	n/a	n/a
4.1.5. Regulatory Charges								
Federal Universal Service Factor								
Multiline	$0.07	$0.00	$0.07	$0.00	$0.12	$0.00	$0.12	$0.00
All Others	$0.07	$0.00	$0.07	$0.00	$0.12	$0.00	$0.12	$0.00
End User Common Line (EUCL)								
Individual Line	$4.88	$0.00	$4.88	$0.00	$8.13	$0.00	$8.13	$0.00
Multiline Key/PBX Trunk	$4.95	$0.00	$4.95	$0.00	$8.25	$0.00	$8.25	$0.00
Arizona USF Surcharge	$0.01	$0.00	$0.01	$0.00	$0.01	$0.00	$0.01	$0.00
4.1.6. Directory Assistance								
After 1st Call (Per Call)	$0.86	$0.00	$0.86	$0.00	$1.44	$0.00	$1.44	$0.00
4.1.7. Hunting								
Hunting, per line	$4.80	$0.00	$4.80	$0.00	$8.00	$0.00	$8.00	$0.00
Circle Hunting, per hunt group	$2.25	$0.00	$2.25	$0.00	$3.75	$0.00	$3.75	$0.00
Preferencial Hunt, per line	$0.75	$0.00	n/a	n/a	$1.25	$0.00	n/a	n/a

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SECTION 4 - RATES AND CHARGES, Continued

4.1. BASIC SERVICE RATES AND CHARGES – QWEST SERVICE AREA, Continued

	Minimum				Maximum			
	Business		Residence		Business		Residence	
	MRC	NRC	MRC	NRC	MRC	NRC	MRC	NRC
4.1.8. Other Charges								
Detail Billing								
Per Account	$0.00	$10.13	n/a	n/a	$0.00	$16.88	n/a	n/a
Per Call	$0.01	$0.00	n/a	n/a	$0.01	$0.00	n/a	n/a
Stand-By Line								
Per Arrangement	$12.75	$31.88	n/a	n/a	$21.25	$53.13	n/a	n/a
Per Minute of Usage	$0.04	$0.00	n/a	n/a	$0.06	$0.00	n/a	n/a
4.1.9. Order Charges								
Service Order								
Each Additional Line/Trunk	$0.00	$31.88	$0.00	$31.88	$0.00	$53.13	$0.00	$53.13
Adds or Changes	$0.00	$20.63	$0.00	$7.50	$0.00	$34.38	$0.00	$12.50
Record Order	$0.00	$16.50	$0.00	$6.38	$0.00	$27.50	$0.00	$10.63
Service Order Request	$0.00	$6.38	$0.00	$5.63	$0.00	$10.63	$0.00	$9.38
Restoral of Service	$0.00	$41.25	$0.00	$18.75	$0.00	$68.75	$0.00	$31.25
Restoral of MTS	$0.00	$12.00	$0.00	$12.00	$0.00	$20.00	$0.00	$20.00
4.1.10. Premises Visit Charge								
First 15 Minutes	$0.00	$45.00	$0.00	$45.00	$0.00	$75.00	$0.00	$75.00
Additional 15 Minutes	$0.00	$22.50	$0.00	$22.50	$0.00	$37.50	$0.00	$37.50

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SECTION 4 - RATES AND CHARGES, Continued

4.1. BASIC SERVICE RATES AND CHARGES – QWEST SERVICE AREA, Continued

	Minimum				Maximum			
	Business		Residence		Business		Residence	
	MRC	NRC	MRC	NRC	MRC	NRC	MRC	NRC
4.1.11. Custom Calling services								
Speed Calling								
8 Number (E8C)	$1.88	$9.75	$1.50	$9.75	$3.13	$16.25	$2.50	$16.25
30 Number (E3D)	$3.00	$9.75	$2.06	$9.75	$5.00	$16.25	$3.44	$16.25
Three-Way Calling (ESC)	$2.63	$9.75	$2.06	$9.75	$4.38	$16.25	$3.44	$16.25
Call Forwarding								
Variable (ESM)	$3.23	$9.75	$2.06	$9.75	$5.38	$16.25	$3.44	$16.25
Busy Line (Expanded)	$1.88	$9.75	$0.23	$9.75	$3.13	$16.25	$0.38	$16.25
Busy Line (External)	$1.88	$9.75	n/a	n/a	$3.13	$16.25	n/a	n/a
Busy Line (Overflow)	$3.00	$9.75	$0.23	$9.75	$5.00	$16.25	$0.38	$16.25
Busy Line (Programmable)	$5.63	$9.75	$1.39	$9.75	$9.38	$16.25	$2.31	$16.25
Don't Answer	$2.63	$9.75	$0.68	$9.75	$4.38	$16.25	$1.13	$16.25
Don't Answer (Expanded)	$2.63	$9.75	$0.68	$9.75	$4.38	$16.25	$1.13	$16.25
Don't Answer (Programmable)	$3.00	$9.75	$1.95	$9.75	$5.00	$16.25	$3.25	$16.25
Don't Answer (overflow)	$5.63	$9.75	n/a	n/a	$9.38	$16.25	n/a	n/a
Busy Line/Don't Answer	$3.75	$9.75	$0.83	$9.75	$6.25	$16.25	$1.38	$16.25
Busy Line (External)/DA	$3.75	$9.75	$0.83	$9.75	$6.25	$16.25	$1.38	$16.25
Call Manager Connection	$14.59	$9.75	n/a	n/a	$24.31	$16.25	n/a	n/a
With Call Waiting	$14.59	$9.75	n/a	n/a	$24.31	$16.25	n/a	n/a
With Receptionist	$14.59	$9.75	n/a	n/a	$24.31	$16.25	n/a	n/a
With Call Waiting ID	$14.59	$9.75	n/a	n/a	$24.31	$16.25	n/a	n/a
Call Rejection	$3.00	$9.75	$3.38	$9.75	$5.00	$16.25	$5.63	$16.25
Call Waiting (ESX)	$5.25	$9.75	$2.25	$9.75	$8.75	$16.25	$3.75	$16.25
Abbreviated Access (One Digit)								
Each Shared List	$14.63	$9.75	n/a	n/a	$24.38	$16.25	n/a	n/a
Each Line Arranged	$0.19	$9.75	$0.38	$9.75	$0.31	$16.25	$0.63	$16.25
Abbreviated Access (Two Digits)								
Each Shared List	$22.13	$9.75	n/a	n/a	$36.88	$16.25	n/a	n/a
Each Line Arranged	$0.19	$9.75	$0.38	$9.75	$0.31	$16.25	$0.63	$16.25

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SECTION 4 - RATES AND CHARGES, Continued

4.1. BASIC SERVICE RATES AND CHARGES – QWEST SERVICE AREA, Continued

4.1.11. Custom Calling Features, Continued

	Minimum				Maximum			
	Business		Residence		Business		Residence	
	MRC	NRC	MRC	NRC	MRC	NRC	MRC	NRC
Caller ID								
Name and Number	$5.59	$9.75	$4.13	$9.75	$9.31	$16.25	$6.88	$16.25
Number	$5.59	$9.75	$4.13	$9.75	$9.31	$16.25	$6.88	$16.25
With Privacy +	$7.84	$9.75	$7.46	$9.75	$13.06	$16.25	$12.44	$16.25
Call Transfer	$4.13	$9.75	$4.50	$9.75	$6.88	$16.25	$7.50	$16.25
Continuous Redial	$2.25	$9.75	$1.88	$9.75	$3.75	$16.25	$3.13	$16.25
Dial Call Waiting	$1.43	$9.75	$1.61	$9.75	$2.38	$16.25	$2.69	$16.25
Directed Call Pickup	$0.56	$9.75	$0.75	$9.75	$0.94	$16.25	$1.25	$16.25
Directed Call Pickup w/Barge-In	$0.56	$9.75	$0.75	$9.75	$0.94	$16.25	$1.25	$16.25
Distinctive Alert	$0.56	$9.75	$0.75	$9.75	$0.94	$16.25	$1.25	$16.25
Hot Line	$1.31	$9.75	$1.50	$9.75	$2.19	$16.25	$2.50	$16.25
Last Call Return	$1.88	$9.75	$2.21	$9.75	$3.13	$16.25	$3.69	$16.25
Priority Call	$2.25	$9.75	$1.88	$9.75	$3.75	$16.25	$3.13	$16.25
Remote Access Forwarding	$5.44	$9.75	$2.96	$9.75	$9.06	$16.25	$4.94	$16.25
Selective Call Forwarding	$2.25	$9.75	$2.63	$9.75	$3.75	$16.25	$4.38	$16.25
Do Not Disturb	$2.59	$9.75	$2.96	$9.75	$4.31	$16.25	$4.94	$16.25
Dial Lock	$2.59	$9.75	$2.96	$9.75	$4.31	$16.25	$4.94	$16.25
Scheduled Forwarding	$6.19	$9.75	$3.71	$9.75	$10.31	$16.25	$6.19	$16.25
Receptionist	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
With Name & Number	$10.84	$9.75	$6.38	$9.75	$18.06	$16.25	$10.63	$16.25
With Number only	$10.84	$9.75	$6.38	$9.75	$18.06	$16.25	$10.63	$16.25
With Caller ID w Privacy +	$13.09	$9.75	$9.71	$9.75	$21.81	$16.25	$16.19	$16.25
Warm Line	$1.69	$9.75	$1.88	$9.75	$2.81	$16.25	$3.13	$16.25
Wireless Extension	$3.34	$9.75	$3.71	$9.75	$5.56	$16.25	$6.19	$16.25
Custom Ringing								
First Additional Number	$5.21	$9.75	$2.06	$9.75	$8.69	$16.25	$3.44	$16.25
Second Additional Number	$3.56	$9.75	$2.06	$9.75	$5.94	$16.25	$3.44	$16.25
Third Additional Number	$3.56	$9.75	$2.06	$9.75	$5.94	$16.25	$3.44	$16.25

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SECTION 4 - RATES AND CHARGES, Continued

4.1. BASIC SERVICE RATES AND CHARGES – QWEST SERVICE AREA, Continued

	Minimum				Maximum			
	Business		Residence		Business		Residence	
	MRC	NRC	MRC	NRC	MRC	NRC	MRC	NRC
4.1.12. Account Codes								
Code Billing, 1st 200 account codes	$28.65	$6.38	n/a	n/a	$47.75	$10.63	n/a	n/a
Code Billing, Each addl group of 50	$7.16	$6.38	n/a	n/a	$11.94	$10.63	n/a	n/a
4.1.13. Custom Calling Features Packages and Plans								
A. Two Feature Package Plans[1]								
ESM and ESX	$7.13	$9.75	n/a	n/a	$11.88	$16.25	n/a	n/a
ESX and ESC	$6.75	$9.75	n/a	n/a	$11.25	$16.25	n/a	n/a
ESM and ESC	$5.25	$9.75	n/a	n/a	$8.75	$16.25	n/a	n/a
E8C and ESX	$6.00	$9.75	n/a	n/a	$10.00	$16.25	n/a	n/a
E8C and E3D	$4.13	$9.75	n/a	n/a	$6.88	$16.25	n/a	n/a
E8C and ESM	$4.50	$9.75	n/a	n/a	$7.50	$16.25	n/a	n/a
E8C and ESC	$3.75	$9.75	n/a	n/a	$6.25	$16.25	n/a	n/a
E3D and ESX	$6.75	$9.75	n/a	n/a	$11.25	$16.25	n/a	n/a
E3D and ESM	$5.25	$9.75	n/a	n/a	$8.75	$16.25	n/a	n/a
E3D and ESC	$4.88	$9.75	n/a	n/a	$8.13	$16.25	n/a	n/a
B. Three Features Package Plans[1]								
ESC, ESX and ESM	$9.75	$9.75	n/a	n/a	$16.25	$16.25	n/a	n/a
E8C, ESM and ESC	$7.58	$9.75	n/a	n/a	$12.63	$16.25	n/a	n/a
E8C, ESX and ESC	$8.25	$9.75	n/a	n/a	$13.75	$16.25	n/a	n/a
E8C, ESX and E3D	$8.63	$9.75	n/a	n/a	$14.38	$16.25	n/a	n/a
E8C, ESC and E3D	$6.38	$9.75	n/a	n/a	$10.63	$16.25	n/a	n/a
E8C, ESM and E3D	$7.13	$9.75	n/a	n/a	$11.88	$16.25	n/a	n/a
ESX, ESM and ESC	$9.38	$9.75	n/a	n/a	$15.63	$16.25	n/a	n/a
E3D, ESM and ESX	$9.75	$9.75	n/a	n/a	$16.25	$16.25	n/a	n/a
E3D, ESM and ESC	$7.88	$9.75	n/a	n/a	$13.13	$16.25	n/a	n/a
E3D, ESX and ESC	$8.63	$9.75	n/a	n/a	$14.38	$16.25	n/a	n/a

[1] 8 Number Speed Dial (E8C), 30 Number Speed Dial (E3D), Three-Way Calling (ESC), Call Forwarding Variable (ESM), Call Waiting (ESX)

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SECTION 4 - RATES AND CHARGES, Continued

4.1. BASIC SERVICE RATES AND CHARGES – QWEST SERVICE AREA, Continued

	Minimum				Maximum			
	Business		Residence		Business		Residence	
	MRC	NRC	MRC	NRC	MRC	NRC	MRC	NRC
4.1.13. Custom Calling Features Packages and Plans								
C. Four Features Package Plans[2]								
ESX, ESM, ESC and E8C	$11.25	$9.75	n/a	n/a	$18.75	$16.25	n/a	n/a
E8C, ESM, ESC and E3D	$9.38	$9.75	n/a	n/a	$15.63	$16.25	n/a	n/a
E8C, ESX, ESC and E3D	$10.88	$9.75	n/a	n/a	$18.13	$16.25	n/a	n/a
ESX, ESM, ESC and E3D	$12.38	$9.75	n/a	n/a	$20.63	$16.25	n/a	n/a
D. Five Features Package Plans[2]								
ESX, ESM, ESC, E3D and E8C	$14.25	$9.75	n/a	n/a	$23.75	$16.25	n/a	n/a
E. Feature Package A								
Regular Package, First Line[3]	$17.36	$0.00	$14.83	$0.00	$28.94	$0.00	$24.71	$0.00
Additional Line	n/a	n/a	$14.21	$0.00	n/a	n/a	$23.69	$0.00
Add-Ons								
Remote Access Forwarding	$5.06	$0.00	$0.00	$0.00	$8.44	$0.00	$0.00	$0.00
Scheduled Forwarding	$5.81	$0.00	$0.00	$0.00	$9.69	$0.00	$0.00	$0.00
Wireless Extension	$2.96	$0.00	$2.96	$0.00	$4.94	$0.00	$4.94	$0.00
Caller ID with Privacy +	n/a	n/a	$2.21	$0.00	n/a	n/a	$3.69	$0.00

[2] 8 Number Speed Dial (E8C), 30 Number Speed Dial (E3D), Three-Way Calling (ESC), Call Forwarding Variable (ESM), Call Waiting (ESX)

[3] Includes, Anonymous Call Rejection, Call Forwarding, Call Transfer, Call Waiting Call Waiting ID, Caller ID Name/Number, Call Connections, Continuous Redial, Custom Ringing, Do Not Disturb, Hunting, Last Call Return, Long Distance Alert, Message Waiting Indicator, Priority Call, Remote Access Forwarding, Selective Call Forwarding, Scheduled Forwarding, Speed Call 8 or 20, Three Way Calling, Receptionist Name and Number

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SECTION 4 - RATES AND CHARGES, Continued

4.1. BASIC SERVICE RATES AND CHARGES – QWEST SERVICE AREA, Continued

4.1.14. Per-Use Features

	Minimum		Maximum	
	Business Per Use	**Residence Per Use**	**Business Per Use**	**Residence Per Use**
Call Trace	$1.50	$1.50	$2.50	$2.50
Continuous Redial	$0.56	$0.56	$0.94	$0.94
Last Call Return	$0.56	$0.56	$0.94	$0.94
Three-Way Calling	$0.56	$0.56	$0.94	$0.94

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SECTION 4 - RATES AND CHARGES, Continued

4.1. BASIC SERVICE RATES AND CHARGES – QWEST SERVICE AREA, Continued

4.1.15. MTS Rates, Dial Station – Mileage: 925

	Minimum				Maximum			
	Business		Residential		Business		Residential	
	1st Min.	Add'l Min.	1st Min.	Add'l Min.	1st Min.	Add'l Min.	1st Min.	Add'l Min.
Day	$0.21	$0.21	$0.19	$0.19	$0.35	$0.35	$0.31	$0.31
Evening	$0.21	$0.21	$0.11	$0.11	$0.35	$0.35	$0.19	$0.19
Night	$0.21	$0.21	$0.11	$0.11	$0.35	$0.35	$0.19	$0.19

4.1.16. Calling Card, Operator-Assisted – Mileage: 925

	Minimum				Maximum			
	Business		Residential		Business		Residential	
	1st Min.	Add'l Min.	1st Min.	Add'l Min.	1st Min.	Add'l Min.	1st Min.	Add'l Min.
Day	$0.19	$0.19	$0.19	$0.19	$0.31	$0.31	$0.31	$0.31
Evening	$0.19	$0.19	$0.19	$0.19	$0.31	$0.31	$0.31	$0.31
Night	$0.19	$0.19	$0.19	$0.19	$0.31	$0.31	$0.31	$0.31

SECTION 4 - RATES AND CHARGES, Continued

4.1. BASIC SERVICE RATES AND CHARGES – QWEST SERVICE AREA, Continued

4.1.17. Surcharges

	Minimum		Maximum	
	Business Per Call	**Residence Per Call**	**Business Per Call**	**Residence Per Call**
Directory Assistance				
Private Phones (1)	$0.86	$0.86	$1.44	$1.44
Public Phone	$0.00	$0.00	$0.00	$0.00
Calling Card	$1.13	$1.13	$1.88	$1.88
Operator-Assisted				
Fully-Automated	$2.85	$2.85	$4.75	$4.75
Semi-Automated	$1.73	$1.73	$2.88	$2.88
Person-to-Person				
Fully-Automated	$4.50	$4.50	$7.50	$7.50
Semi-Automated	$3.38	$3.38	$5.63	$5.63
Pay Telephone charge	$0.20	$0.20	$0.33	$0.33

4.1.18. Toll Restrictions

	Minimum				Maximum			
	Business		**Residence**		**Business**		**Residence**	
	MRC	**NRC**	**MRC**	**NRC**	**MRC**	**NRC**	**MRC**	**NRC**
Toll Restriction	$3.75	$20.25	$0.00	$4.50	$6.25	$33.75	$0.00	$7.50
Toll Restriction 976/900	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
Toll Restriction 1010XXX	$0.08	$2.25	$0.08	$2.25	$0.13	$3.75	$0.13	$3.75

4.1.19 Returned Check Charge

Minimum	**Maximum**
$10.00	$40.00

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SECTION 4 - RATES AND CHARGES, Continued

4.2. BASIC SERVICE RATES AND CHARGES – VERIZON SERVICE AREA

	Minimum				Maximum			
	Business		Residence		Business		Residence	
	MRC	NRC	MRC	NRC	MRC	NRC	MRC	NRC
4.2.1. Local Exchange Access Lines								
Flat Rate Extended Area Primary	$31.76	SOC	$11.81	SOC	$52.94	SOC	$19.69	SOC
4.2.2. PBX Trunk								
PBX Extended Area Primary	$41.36	SOC	n/a	n/a	$68.94	SOC	n/a	n/a
4.2.3. Direct Inward Dialing (DID)								
DID Station Numbers	$9.75				$16.25			
Block of 100 DID Numbers	$48.75	$525.00	n/a	n/a	$81.25	$875.00	n/a	n/a
Each Addl Block of 100	$48.75	$225.00	n/a	n/a	$81.25	$375.00	n/a	n/a
4.2.4. Touch Tone								
Touch Tone, each access line	$0.75	$0.00	$0.75	$0.00	$1.25	$0.00	$1.25	$0.00

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SECTION 4 - RATES AND CHARGES, Continued

4.2. BASIC SERVICE RATES AND CHARGES – VERIZON SERVICE AREA, Continued

	Minimum				Maximum			
	Business		Residence		Business		Residence	
	MRC	NRC	MRC	NRC	MRC	NRC	MRC	NRC
4.2.5. Regulatory Charges								
Federal Universal Service Factor								
Single Line	$0.50	n/a	$0.50	n/a	$0.83	n/a	$0.83	n/a
Multiline	$0.77	n/a	$0.53	n/a	$1.29	n/a	$0.88	n/a
PBX	$1.01	n/a	$1.01	n/a	$1.68	n/a	$1.68	n/a
Centranet First 1-9 lines, (flat rate)	$0.77	n/a	n/a		$1.29	n/a	n/a	
Centranet 10 lines and over per line	$0.08	n/a	n/a		$0.14	n/a	n/a	
End User Common Line (EUCL)								
Individual Line	$6.90	n/a	$4.88	n/a	$11.50	n/a	$8.13	n/a
Multiline Key/PBX Trunk	$6.90	n/a	$5.25	n/a	$11.50	n/a	$8.75	n/a
Service Provider Number Portability	$0.27	n/a	$0.27	n/a	$0.45	n/a	$0.45	n/a
SPNP PBX Trunk	$2.43	n/a	$2.43	n/a	$4.05	n/a	$4.05	n/a
SPNP ISDN	$1.35	n/a	$1.35	n/a	$2.25	n/a	$2.25	n/a
4.2.6. Directory Assistance								
After 1st Call (Per Call)								
4.2.7. Directory Listings								
Primary Listing	n/a		n/a		n/a		n/a	
Additional Listing	$0.98		$0.53		$1.63		$0.88	
Hotel/Motel Guest Listing	$0.53		$0.53		$0.88		$0.88	
Non-published	$1.50		$1.50		$2.50		$2.50	
Personalized Phone Number	$2.63	$28.50	$1.13	$7.50	$4.38	$47.50	$1.88	$12.50
4.2.8. Hunting								
Rotary Hunting, each number arranged	$1.31	$0.00	$1.31	$0.00	$2.19	$0.00	$2.19	$0.00

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SECTION 4 - RATES AND CHARGES, Continued

4.2. BASIC SERVICE RATES AND CHARGES – VERIZON SERVICE AREA, Continued

		Minimum				Maximum			
		Business		Residence		Business		Residence	
		MRC	NRC	MRC	NRC	MRC	NRC	MRC	NRC
4.2.9.	Service Order Charges (SOC)								
	Service Order								
	Each Additional Line/Trunk		$52.50		$45.00		$87.50		$75.00
	Telephone Number Change		$26.25		$22.50		$43.75		$37.50
	Special Services, Each Requested		$6.75		$6.75		$11.25		$11.25
4.2.10.	Restoral of Service		$52.50		$45.00		$87.50		$75.00
4.2.11.	Premises Visit Charge								
	First 15 Minutes Schedule 1		$30.00				$50.00		
	First 15 Minutes Schedule 2		$33.75				$56.25		
	First 15 Minutes Schedule 3		$37.50				$62.50		
	Each Addl 15 Minutes Schedule 1		$9.75				$16.25		
	Each Addl 15 Minutes Schedule 2		$11.25				$18.75		
	Each Addl 15 Minutes Schedule 3		$12.75				$21.25		

Schedules

Schedule 1 is applicable to work performed Monday through Friday, between 8:00 a.m. and 5:00 p.m., except holidays

Schedule 2 is applicable to work performed Monday through Friday at hours other than Schedule 1 and all day Saturday, Except holidays

Schedule 3 is applicable to work performed on Sundays and holidays observed by the utility.

SECTION 4 - RATES AND CHARGES, Continued

4.2. BASIC SERVICE RATES AND CHARGES – QWEST SERVICE AREA, Continued

	Minimum				Maximum			
	Business		Residence		Business		Residence	
	MRC	NRC	MRC	NRC	MRC	NRC	MRC	NRC
4.2.12. Custom Calling Features								
Speed Calling 8 Number (SC8)	$2.63	SOC	$1.88	SOC	$4.38	SOC	$3.13	SOC
Three-Way Calling	$2.63	SOC	$1.88	SOC	$4.38	SOC	$3.13	SOC
Call Forwarding (CF)	$2.63	SOC	$1.88	SOC	$4.38	SOC	$3.13	SOC
Call Waiting (CW)/Cancel CW	$2.63	SOC	$1.88	SOC	$4.38	SOC	$3.13	SOC
4.2.13. Custom Calling Features Packages and Plans								
A. Two-Feature Package, Each line								
CF and CW/Cancel CW	$3.75	SOC	$3.00	SOC	$6.25	SOC	$5.00	SOC
CF & 3-Way Call	$3.75	SOC	$3.00	SOC	$6.25	SOC	$5.00	SOC
CW/Cancel CW and 3-Way Call	$3.75	SOC	$3.00	SOC	$6.25	SOC	$5.00	SOC
CF & SC8	$3.75	SOC	$3.00	SOC	$6.25	SOC	$5.00	SOC
CW & SC8.	$3.75	SOC	$3.00	SOC	$6.25	SOC	$5.00	SOC
3-Way Call & SC8r	$3.75	SOC	$3.00	SOC	$6.25	SOC	$5.00	SOC
B. Three-Feature Package, each line								
CF, CW & 3-Way Call	$4.88	SOC	$4.13	SOC	$8.13	SOC	$6.88	SOC
CF, CW & SC8.	$4.88	SOC	$4.13	SOC	$8.13	SOC	$6.88	SOC
CW, 3-Way Call, &SC8	$4.88	SOC	$4.13	SOC	$8.13	SOC	$6.88	SOC
3-Way Call, CF & SC8	$4.88	SOC	$4.13	SOC	$8.13	SOC	$6.88	SOC
C. Four-Feature Package, each line								
CF, CW, 3-Way Call, & SC8	$6.00	SOC	$5.25	SOC	$10.00	SOC	$8.75	SOC
D. Remote Call Forwarding Service								
First Network Access Line Equipped	$25.20	SOC	$25.20	SOC	$42.00	SOC	$42.00	SOC
Addl Network Access Line Equipped	$25.20	SOC	$25.20	SOC	$42.00	SOC	$42.00	SOC

SECTION 4 - RATES AND CHARGES, Continued

4.2. BASIC SERVICE RATES AND CHARGES – QWEST SERVICE AREA, Continued

	Minimum				Maximum			
	Business		Residential		Business		Residential	
	1st Min	Add'l Min.	1st Min	Add'l Min.	1st Min	Add'l Min.	1st Min	Add'l Min.
4.2.14. MTS Rates, Dial Station, Mileage 0-925								
Day	$0.21	$0.21	$0.19	$0.19	$0.35	$0.35	$0.31	$0.31
Evening	$0.21	$0.21	$0.11	$0.11	$0.35	$0.35	$0.19	$0.19
Night	$0.21	$0.21	$0.11	$0.11	$0.35	$0.35	$0.19	$0.19
4.2.15. Calling Card, Operator-Assisted, Mileage: 0-925								
Day	$0.19	$0.19	$0.19	$0.19	$0.31	$0.31	$0.31	$0.31
Evening	$0.19	$0.19	$0.19	$0.19	$0.31	$0.31	$0.31	$0.31
Night	$0.19	$0.19	$0.19	$0.19	$0.31	$0.31	$0.31	$0.31

4.2.16. Surcharges

	Minimum		Maximum	
	Business Per Call	Residence Per Call	Business Per Call	Residence Per Call
Directory Assistance				
Private Phones[4]	$0.86	$0.86	$1.44	$1.44
Public Phone	$0.00	$0.00	$0.00	$0.00
Calling Card	$1.13	$1.13	$1.88	$1.88
Operator-Assisted				
Fully-Automated	$2.85	$2.85	$4.75	$4.75
Semi-Automated	$1.73	$1.73	$2.88	$2.88
Person-to-Person				
Fully-Automated	$4.50	$4.50	$7.50	$7.50
Semi-Automated	$3.38	$3.38	$5.63	$5.63
Pay Telephone charge	$0.20	$0.20	$0.33	$0.33

[4] Two call allowance for Directory Assistance per line per month

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SECTION 4 - RATES AND CHARGES, Continued

4.2. BASIC SERVICE RATES AND CHARGES – QWEST SERVICE AREA, Continued

4.2.17. Toll Restrictions

	Minimum				Maximum			
	Business		Residence		Business		Residence	
	MRC	NRC	MRC	NRC	MRC	NRC	MRC	NRC
Toll Restriction	$2.25		$2.25		$3.75		$3.75	
Toll Restriction 976/900	n/a		n/a		n/a		n/a	

4.2.18. Busy line Verify/Interrupt per use

	Minimum		Maximum	
	Business Per Use	Residence Per Use	Business Per Use	Residence Per Use
Busy line Verify, per use	$0.38	$0.38	$0.63	$0.63
Busy Line Interrupt, per use	$0.75	$0.75	$1.25	$1.25

4.2.19 Returned Check Charge

Minimum	Maximum
$10.00	$40.00

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SECTION 4 - RATES AND CHARGES, Continued

4.3. ISDN RATES AND CHARGES – QWEST SERVICE AREA

	Minimum		Maximum	
	MRC	NRC	MRC	NRC
4.3.1. BRI Services				
A. Basic Rate Access Package, Each				
Flat Rate Stability Plan	$51.75	$82.50	$86.25	$137.50
B. Optional Features				
Additional Call Appearances, Each	$0.75	$7.50	$1.25	$12.50
Additional X.25 Logical Channel, Each	N/A	$7.50	N/A	$12.50
Additional PDN, Per Number	$9.00	$7.50	$15.00	$12.50
Additional SDN, Per Number	$0.75	$7.50	$1.25	$12.50
Additional Shared Call Appearance, Each	$0.75	$7.50	$1.25	$12.50
Analog Call Appearance, Each	$0.75	$7.50	$1.25	$12.50
Call Forwarding Functions w/Additional SDN				
Busy Line - All Calls, Per Number	N/A	$7.50	N/A	$12.50
Don't Answer - All Calls, Per Number	N/A	$7.50	N/A	$12.50
Variable - All Calls, Per Number	N/A	$7.50	N/A	$12.50
Call Pickup, Per Number	N/A	$7.50	N/A	$12.50
Call Identification Blocking All Calls	N/A	$7.50	N/A	$12.50
Calling Name Identifications, Per Number	$1.88	$7.50	$3.13	$12.50
CLASS Features				
Call Rejection, Per PDN	$2.63	$7.50	$4.38	$12.50
Continuous Redial, Per PDN	$1.88	$7.50	$3.13	$12.50
Last Call Return, Per PDN	$1.50	$7.50	$2.50	$12.50
Priority Call, Per PDN	$1.50	$7.50	$2.50	$12.50
Selective Call Forwarding, Per PDN	$1.88	$7.50	$3.13	$12.50
Key Short Hunt				
Per Group	N/A	$7.50	N/A	$12.50
Per Number	$1.50	$7.50	$2.50	$12.50

SECTION 4 - RATES AND CHARGES, Continued

4.3. ISDN RATES AND CHARGES – QWEST SERVICE AREA, Continued

4.3.1. BRI Services, Continued

B. Optional Features, Continued

	Minimum		Maximum	
	MRC	**NRC**	**MRC**	**NRC**
Non-Standard Configuration Group, Per Button	N/A	$10.50	N/A	$17.50
Six-Way Conference, Per Terminal	$0.75	$7.50	$1.25	$12.50
Speed Calling 8 (Variable), Per Terminal	$0.75	$7.50	$1.25	$12.50
X.25 Fast Select Acceptance, Per Number	N/A	$7.50	N/A	$12.50
X.25 Reverse Charge Acceptance, Per Number	N/A	$7.50	N/A	$12.50
Multi Line Hunt for CSD/CSV				
Circular Hunt				
Per B Channel	$1.50	$7.50	$2.50	$12.50
Per Group	N/A	$7.50	N/A	$12.50
Regular Hunt				
Per B Channel	$1.50	$7.50	$2.50	$12.50
Per Group	N/A	$7.50	N/A	$12.50
UCD Hunt				
Per B Channel	$6.38	$7.50	$10.63	$12.50
Per Group	N/A	$15.00	N/A	$25.00
Redirecting Number Delivery, Per Number	$1.50	$7.50	$2.50	$12.50
Series Completion Hunt				
Per Group	N/A	$7.50	N/A	$12.50
Per Number	$1.50	$7.50	$2.50	$12.50

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SECTION 4 - RATES AND CHARGES, Continued

4.3. ISDN RATES AND CHARGES – QWEST SERVICE AREA, Continued

4.3.1. BRI Services, Continued

C. Miscellaneous Charges

	Minimum		Maximum	
	MRC	NRC	MRC	NRC
Changes to CSV or CSD Standard Features				
Per Request	N/A	$7.50	N/A	$12.50
Changes to Basic Rate Access, Per Order	N/A	$7.50	N/A	$12.50
End User Common Line Charge				
Per B Channel Activated				
Single B Channel	$4.95	N/A	$8.25	N/A
Multiple B Channels	$4.95	N/A	$8.25	N/A
PICC, Per BRI	$0.00	N/A	$0.00	N/A
Excess Usage Charges for B Channel				
CSD and CSV, Per Minute				
Day Rate	$0.02	N/A	$0.03	N/A
Night Rate	$0.01	N/A	$0.02	N/A

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SECTION 4 - RATES AND CHARGES, Continued

4.3. ISDN RATES AND CHARGES – QWEST SERVICE AREA, Continued

	Minimum		Maximum	
	MRC	NRC	MRC	NRC
4.3.2. PRI Services				
A. Transport				
Stand alone T1 Facility, Per 24 Channels	$112.50	$675.00	$187.50	$1,125.00
T1 Facility provisioned on a T3, Per T1 activated	N/A	$675.00	N/A	$1,125.00
B. Service Configuration				
23B+D, Month to Month	$300.00	$768.75	$500.00	$1,281.25
24B, Month to Month	$300.00	$768.75	$500.00	$1,281.25
23B+Back-up D, Month to Month	$300.00	$768.75	$500.00	$1,281.25
C. ISDN Trunk Connection, Per B Channel				
Call By Call, Month to Month	$18.00	$29.25	$30.00	$48.75
Dedicated, Inward, Month to Month	$18.00	$29.25	$30.00	$48.75
Dedicated, Outward, Month to Month	$18.00	$29.25	$30.00	$48.75
Dedicated, 2-Way, Month to Month	$18.00	$29.25	$30.00	$48.75
D. Circuit Switched Data Connection				
23B Data Only Channels	$437.25	$948.75	$728.75	$1,581.25
24B Data Only Channels	$456.00	$1,005.00	$760.00	$1,675.00
E. UAS Network Connection, Per DS1 facility				
UAS Network Connection	$825.00	$900.00	$1,375.00	$1,500.00
Two-Way, Month to Month	$712.50	$900.00	$1,187.50	$1,500.00
In-Onl,y Month to Month	$825.00	$900.00	$1,375.00	$1,500.00

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SECTION 4 - RATES AND CHARGES, Continued

4.3. ISDN RATES AND CHARGES – QWEST SERVICE AREA, Continued

	Minimum		Maximum	
	MRC	NRC	MRC	NRC
4.3.2. PRI Services, Continued				
F. Optional Features				
2B Channel Transfer	$18.75	$75.00	$31.25	$125.00
ISDN Calling Name Delivery, per DS1 facility	$15.00	$131.25	$25.00	$218.75
ISDN Redirecting Number Delivery	$5.25	$41.25	$8.75	$68.75
G. Miscellaneous Charges				
Change Charges or Rearrangements of Facilities	N/A	$37.50	N/A	$62.50
Rollover Charge, DS1 to DS3 vacant channels	N/A	$243.75	N/A	$406.25
Move Charge, per current T1 Customer				
Within the same central office	N/A	$375.00	N/A	$625.00
Outside current central office	N/A	$750.00	N/A	$1,250.00
End User Common Line Charge				
Per B Channel Activated	$24.75	N/A	$41.25	N/A
PICC, Per PRI	$0.15	N/A	$0.25	N/A

SECTION 5 – LOCAL SERVICE AREA

5.1. LOCAL EXCHANGES

Exchange access services are provided in limited geographic areas. Exchange access services are available only in local calling areas.

5.2. LOCAL CALLING AREAS

5.2.1. Qwest Exchanges

Exchange	Exchange	Exchange	Exchange
Ash Fork	Benson	Bisbee	Cameron
Camp Verde	Casa Grande	Chandler	Chino Valley
Coolidge	Coronado	Cottonwood	Douglas
Eloy	Flagstaff	Florence	Globe
Green Valley	Humboldt	Joseph City	Marana
Maricopa	Miami	Munds Park	Nogales
Paradise Valley	Patagonia	Phoenix Metro	Pima
Prescott	Robles	Safford	Sedona
Sierra Vista	Superior	Tombstone	Tubac
Tucson	Vail	Wellton	Wickenburg
Williams	Winslow	Yarnell	Yuma

5.2.2. Verizon Exchanges

Exchange	Exchange	Exchange	Exchange
Bouse	Ehrenberg	Palo Verde	Parker
Parker Dam	Poston		

SECTION 5- LOCAL SERVICE AREA, Continued

5.2. LOCAL CALLING AREAS, Continued

5.2.3. Verizon Extended Area Service (EAS)

Calling Exchange	Called Exchange
Bouse	Bouse, Arizona Parker, Arizona
Ehrenerg	Ehrenberg, Arizona Blythe, California Palo Verde (Cibola), Arizona Palo Verde, California
Palo Verde (Cibola)	Ehrenberg, Arizona Blythe, California
Parker	Bouse, Arizona Earp, California Parker, Arizona Parker Dam, Arizona Parker Dam, California Poston, Arizona
Parker Dam	Earp, California Parker, Arizona Parker Dam, Arizona Parker Dam, California Poston, Arizona
Poston	Earp, California Parker, Arizona Parker Dam, Arizona Parker Dam, California Poston, Arizona

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SECTION 6 – INTEREXCHANGE SERVICES

6.1 INTEREXCHANGE SERVICE RATES AND CHARGES

Service charges per account are based on the following schedule:

6.1.1. Granite Switched Access Outbound Service

	DAYTIME		EVENING		NIGHT	
	Initial 30 Sec.	**Add'l 6 Sec.**	**Initial 30 Sec.**	**Add'l 6 Sec.**	**Initial 30 Sec.**	**Add'l 6 Sec.**
Maximum	$0.0744	$0.0149	$0.0744	$0.0149	$0.0744	$0.0149
Minimum	$0.0446	$0.0089	$0.0446	$0.0089	$0.0446	$0.0089

6.1.2. Granite Switched Access Inbound Service

	DAYTIME		EVENING		NIGHT	
	Initial 30 Sec.	**Add'l 6 Sec.**	**Initial 30 Sec.**	**Add'l 6 Sec.**	**Initial 30 Sec.**	**Add'l 6 Sec.**
Maximum	$0.0775	$0.0155	$0.0775	$0.0155	$0.0775	$0.0155
Minimum	$0.0465	$0.0093	$0.0465	$0.0093	$0.0465	$0.0093

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SECTION 6 – INTEREXCHANGE SERVICES, Continued

6.1 INTEREXCHANGE SERVICE RATES AND CHARGES, Continued

6.1.3. Granite Dedicated Access Outbound Service

	DAYTIME		EVENING		NIGHT	
	Initial 30 Sec.	**Add'l 6 Sec.**	**Initial 30 Sec.**	**Add'l 6 Sec.**	**Initial 30 Sec.**	**Add'l 6 Sec.**
Maximum	$0.0619	$0.0124	$0.0619	$0.0124	$0.0619	$0.0124
Minimum	$0.0371	$0.0074	$0.0371	$0.0074	$0.0371	$0.0074

6.1.4. Granite Dedicated Access Inbound Service

	DAYTIME		EVENING		NIGHT	
	Initial 30 Sec.	**Add'l 6 Sec.**	**Initial 30 Sec.**	**Add'l 6 Sec.**	**Initial 30 Sec.**	**Add'l 6 Sec.**
Minimum	$0.0650	$0.0130	$0.0650	$0.0130	$0.0650	$0.0130
Maximum	$0.0390	$0.0078	$0.0390	$0.0078	$0.0390	$0.0078

SECTION 6 – INTEREXCHANGE SERVICES, Continued

6.1 INTEREXCHANGE SERVICE RATES AND CHARGES, Continued

		Minimum	**Maximum**
6.1.5.	Granite Travel Card Service		
	Access charge per call	$0.50	$1.50
	Rate per minute	$0.20	$0.50
6.1.6.	Directory Assistance		
	Rate per access	$0.85	$1.25
6.1.7.	Payphone Surcharge		
	Per call	$0.15	$0.40
6.1.8.	Returned Check Charge		
	Per Occurrence	$10.00	$40.00

6.1.9 Operator Assisted Calling Services

Granite provides operator assisted calling as an ancillary service exclusively to its subscribers. Operator assisted calling services are provided to subscribers by the underlying carrier, at the underlying carrier's rates, terms and conditions, pursuant to underlying carrier intrastate tariffs on file with the Commission.

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SECTION 6 – INTEREXCHANGE SERVICES, Continued

6.2. INDIVIDUAL CASE BASIS ARRANGEMENTS

Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a service offered under this tariff. Rates quoted in response to such competitive requests may be different than those specified for such service in this tariff. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis and will be filed with the Commission.

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PRICE LIST

1. BASIC SERVICE RATES AND CHARGES – QWEST SERVICE AREA

		Business		Residence	
		MRC	NRC	MRC	NRC
1.1.	Individual Line Flat and Measured Rate Service				
	Individual Line Flat Rate Service	$30.40	$42.50	$13.18	$27.50
	Additional Line Flat Rate Service	n/a	n/a	$11.00	$27.50
	Low Use Initial Line*	n/a	n/a	$8.50	$27.50
	Low Use Additional Line*	n/a	n/a	$8.50	$27.50
	Individual Line Measured Rate Service**	$0.00	$56.00	n/a	
1.2.	PBX Service				
	PBX Trunk	$38.51	$56.00	N/A	
	2-Way, 4-wire with E&M signaling, DID and hunting	$75.91	$66.00	N/A	N/A
	1-Way out	$38.51	$56.00	N/A	N/A
	1-Way in	$38.51	$56.00	N/A	N/A
	1-Way in, with hunting for DID	$44.91	$66.00	N/A	N/A
	TTT-LD terminal	$17.16	$127.00	N/A	N/A
1.3.	Direct Inward Dialing (DID)				
	DID Station Numbers				
	Block of 20 DID Numbers	$3.00	$20.00	N/A	
	Individual DID Number	$0.15	$1.00	N/A	
	DID Trunk Termination	$45.00	$57.00	N/A	

* Message Rate Service $0.20 per call
** Measured lines and measured trunks available only to Resale/Sharing and PAL customers.

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PRICE LIST

1. BASIC SERVICE RATES AND CHARGES – QWEST SERVICE AREA, Continued

		Business		Residence	
		MRC	**NRC**	**MRC**	**NRC**
1.4.	Measured Local Usage Charges				
	Peak Period	$0.03	$0.03	n/a	n/a
	Off-Peak Period	$0.02	$0.02	n/a	n/a
1.5.	Regulatory Charges				
	Federal Universal Service Factor				
	Multiline	$0.10	$0.00	$0.10	$0.00
	All Others	$0.10	$0.00	$0.10	$0.00
	End User Common Line (EUCL)				
	Individual Line	$6.50	$0.00	$6.50	
	Multiline Key/PBX Trunk	$6.60	$0.00	$6.60	
	Arizona USF Surcharge	$0.01	$0.00	$0.01	
1.6.	Directory Assistance				
	After 1st Call (Per Call)	$1.15	$0.00	$1.15	$0.00
1.7.	Hunting				
	Hunting, per line	$6.40		$6.40	
	Circle Hunting, per hunt group	$3.00		$3.00	
	Preferential Hunt, per line	$1.00		n/a	n/a

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1. BASIC SERVICE RATES AND CHARGES – QWEST SERVICE AREA, Continued

		Business		Residence	
		MRC	NRC	MRC	NRC
1.8.	Other Charges				
	Detail Billing				
	Per Account	$0.00	$13.50	n/a	n/a
	Per Call	$0.01	$0.00	n/a	n/a
	Stand-By Line				
	Per Arrangement	$17.00	$42.50	n/a	n/a
	Per Minute of Usage	$0.05	$0.00	n/a	n/a
1.9.	Order Charges				
	Service Order				
	Each Additional Line/Trunk	$0.00	$42.50	$0.00	$42.50
	Adds or Changes	$0.00	$27.50	$0.00	$10.00
	Record Order	$0.00	$22.00	$0.00	$8.50
	Service Order Request	$0.00	$8.50	$0.00	$7.50
	Restoral of Service	0	$55.00	0	$25.00
	Restoral of MTS	0	$16.00	0	$16.00
1.10.	Premises Visit Charge				
	First 15 Minutes	$0.00	$60.00	$0.00	$60.00
	Additional 15 Minutes	$0.00	$30.00	$0.00	$30.00

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1. BASIC SERVICE RATES AND CHARGES – QWEST SERVICE AREA, Continued

		Business		Residence	
		MRC	NRC	MRC	NRC
1.11.	Custom Calling Features				
	Speed Calling				
	8 Number (E8C)	$2.50	$13.00	$2.00	$13.00
	30 Number (E3D)	$4.00	$13.00	$2.75	$13.00
	Three-Way Calling (ESC)	$3.50	$13.00	$2.75	$13.00
	Call Forwarding				
	Variable (ESM)	$4.30	$13.00	$2.75	$13.00
	Busy Line (Expanded)	$2.50	$13.00	$0.30	$13.00
	Busy Line (External)	$2.50	$13.00	n/a	n/a
	Busy Line (Overflow)	$4.00	$13.00	$0.30	$13.00
	Busy Line (Programmable)	$7.50	$13.00	$1.85	$13.00
	Don't Answer	$3.50	$13.00	$0.90	$13.00
	Don't Answer (Expanded)	$3.50	$13.00	$0.90	$13.00
	Don't Answer (Programmable)	$4.00	$13.00	$2.60	$13.00
	Don't Answer (overflow)	$7.50	$13.00	n/a	n/a
	Busy Line/Don't Answer	$5.00	$13.00	$1.10	$13.00
	Busy Line (External)/DA	$5.00	$13.00	$1.10	$13.00
	Call Manager Connection	$19.45	$13.00	n/a	n/a
	With Call Waiting	$19.45	$13.00	n/a	n/a
	With Receptionist	$19.45	$13.00	n/a	n/a
	With Call Waiting ID	$19.45	$13.00	n/a	n/a
	Call Rejection	$4.00	$13.00	$4.50	$13.00
	Call Waiting (ESX)	$7.00	$13.00	$3.00	$13.00
	Abbreviated Access (One Digit)				
	Each Shared List	$19.50	$13.00	n/a	n/a
	Each Line Arranged	$0.25	$13.00	$0.50	$13.00
	Abbreviated Access (Two Digits)				
	Each Shared List	$29.50	$13.00	n/a	n/a
	Each Line Arranged	$0.25	$13.00	$0.50	$13.00

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1. BASIC SERVICE RATES AND CHARGES – QWEST SERVICE AREA, Continued

		Business		Residence	
		MRC	NRC	MRC	NRC
1.11.	Custom Calling Features, Continued				
	Caller ID				
	Name and Number	$7.45	$13.00	$5.50	$13.00
	Number	$7.45	$13.00	$5.50	$13.00
	With Privacy +	$10.45	$13.00	$9.95	$13.00
	Call Transfer	$5.50	$13.00	$6.00	$13.00
	Continuous Redial	$3.00	$13.00	$2.50	$13.00
	Dial Call Waiting	$1.90	$13.00	$2.15	$13.00
	Directed Call Pickup	$0.75	$13.00	$1.00	$13.00
	Directed Call Pickup w/Barge-In	$0.75	$13.00	$1.00	$13.00
	Distinctive Alert	$0.75	$13.00	$1.00	$13.00
	Hot Line	$1.75	$13.00	$2.00	$13.00
	Last Call Return	$2.50	$13.00	$2.95	$13.00
	Priority Call	$3.00	$13.00	$2.50	$13.00
	Remote Access Forwarding	$7.25	$13.00	$3.95	$13.00
	Selective Call Forwarding	$3.00	$13.00	$3.50	$13.00
	Do Not Disturb	$3.45	$13.00	$3.95	$13.00
	Dial Lock	$3.45	$13.00	$3.95	$13.00
	Scheduled Forwarding	$8.25	$13.00	$4.95	$13.00
	Receptionist				
	With Name & Number	$14.45	$13.00	$8.50	$13.00
	With Number only	$14.45	$13.00	$8.50	$13.00
	With Caller ID w Privacy +	$17.45	$13.00	$12.95	$13.00
	Warm Line	$2.25	$13.00	$2.50	$13.00
	Wireless Extension	$4.45	$13.00	$4.95	$13.00
	Custom Ringing				
	First Additional Number	$6.95	$13.00	$2.75	$13.00
	Second Additional Number	$4.75	$13.00	$2.75	$13.00
	Third Additional Number	$4.75	$13.00	$2.75	$13.00

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PRICE LIST

1. BASIC SERVICE RATES AND CHARGES – QWEST SERVICE AREA, Continued

		Business		Residence	
		MRC	NRC	MRC	NRC
1.12.	Account Codes				
	Code Billing, 1st 200 account codes	$38.20	$8.50	n/a	n/a
	Code Billing, Each additional group of 50	$9.55	$8.50	n/a	n/a
1.13.	Packages and Plans				
	A. Two Feature Package Plans***				
	ESM and ESX	$9.50	$13.00	n/a	n/a
	ESX and ESC	$9.00	$13.00	n/a	n/a
	ESM and ESC	$7.00	$13.00	n/a	n/a
	E8C and ESX	$8.00	$13.00	n/a	n/a
	E8C and E3D	$5.50	$13.00	n/a	n/a
	E8C and ESM	$6.00	$13.00	n/a	n/a
	E8C and ESC	$5.00	$13.00	n/a	n/a
	E3D and ESX	$9.00	$13.00	n/a	n/a
	E3D and ESM	$7.00	$13.00	n/a	n/a
	E3D and ESC	$6.50	$13.00	n/a	n/a

*** 8 Number Speed Dial (E8C), 30 Number Speed Dial (E3D), Three-Way Calling (ESC), Call Forwarding Variable (ESM), Call Waiting (ESX)

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1. BASIC SERVICE RATES AND CHARGES – QWEST SERVICE AREA, Continued

	Business		Residence	
	MRC	NRC	MRC	NRC
B. Three Features Package Plans***				
ESC, ESX and ESM	$13.00	$13.00	n/a	n/a
E8C, ESM and ESC	$10.10	$13.00	n/a	n/a
E8C, ESX and ESC	$11.00	$13.00	n/a	n/a
E8C, ESX and E3D	$11.50	$13.00	n/a	n/a
E8C, ESC and E3D	$8.50	$13.00	n/a	n/a
E8C, ESM and E3D	$9.50	$13.00	n/a	n/a
ESX, ESM and ESC	$12.50	$13.00	n/a	n/a
E3D, ESM and ESX	$13.00	$13.00	n/a	n/a
E3D, ESM and ESC	$10.50	$13.00	n/a	n/a
E3D, ESX and ESC	$11.50	$13.00	n/a	n/a
C. Four Features Package Plans***				
ESX, ESM, ESC and E8C	$15.00	$13.00	n/a	n/a
E8C, ESM, ESC and E3D	$12.50	$13.00	n/a	n/a
E8C, ESX, ESC and E3D	$14.50	$13.00	n/a	n/a
ESX, ESM, ESC and E3D	$16.50	$13.00	n/a	n/a
D. Five Features Package Plans***				
ESX, ESM, ESC, E3D and E8C	$19.00	$13.00	n/a	n/a

*** 8 Number Speed Dial (E8C), 30 Number Speed Dial (E3D), Three-Way Calling (ESC), Call Forwarding Variable (ESM), Call Waiting (ESX)

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1. BASIC SERVICE RATES AND CHARGES – QWEST SERVICE AREA, Continued

	Business		Residence	
	MRC	**NRC**	**MRC**	**NRC**
E. *Feature Package A*				
Regular Package, First Line[1]	$23.15	$0.00	$19.77	$0.00
Additional Line	n/a	n/a	$18.95	$0.00
Add-Ons				
Remote Access Forwarding	$6.75	$0.00		
Scheduled Forwarding	$7.75	$0.00		
Wireless Extension	$3.95	$0.00	$3.95	$0.00
Caller ID with Privacy +	n/a	n/a	$2.95	$0.00

[1] Includes, Anonymous Call Rejection, Call Forwarding, Call Transfer, Call Waiting Call Waiting ID, Caller ID name/number, Call Connections, Continuous Redial, Custom Ringing, Do Not Disturb, Hunting, Last Call Return, Long Distance Alert, Message Waiting Indicator, Priority Call, remote access forwarding, selective call forwarding, scheduled forwarding, speed call 8 or 20, three way calling, Receptionist Name and Number

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1. BASIC SERVICE RATES AND CHARGES – QWEST SERVICE AREA, Continued

		Business		Residence	
		MRC	**NRC**	**MRC**	**NRC**

1.14. Per-Use Features

	Business Per Use	Residence Per Use
Call Trace	$2.00	$2.00
Continuous Redial	$0.75	$0.75
Last Call Return	$0.75	$0.75
Three-Way Calling	$0.75	$0.75

1.15. MTS Rates, Dial Station – Mileage: 925

	Business		Residential	
	1st Min.	**Add'l Min.**	**1st Min.**	**Add'l Min.**
Day	$0.28	$0.28	$0.25	$0.25
Evening	$0.28	$0.28	$0.15	$0.11
Night	$0.28	$0.28	$0.15	$0.11

1.16. Calling Card, Operator-Assisted – Mileage: 925

	Business		Residential	
	1st Min.	**Add'l Min.**	**1st Min.**	**Add'l Min.**
Day	$0.25	$0.25	$0.25	$0.11
Evening	$0.25	$0.25	$0.25	$0.11
Night	$0.25	$0.25	$0.25	$0.11

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1. BASIC SERVICE RATES AND CHARGES – QWEST SERVICE AREA, Continued

1.17. Surcharges

	Business MRC	Business NRC	Residence MRC	Residence NRC

	Business Per Call	Residence Per Call
Directory Assistance		
Private Phones (1)	$1.15	$1.15
Public Phone	$0.00	$0.00
Calling Card	$1.50	$1.50
Operator-Assisted		
Fully-Automated	$3.80	$3.80
Semi-Automated	$2.30	$2.30
Person-to-Person		
Fully-Automated	$6.00	$6.00
Semi-Automated	$4.50	$4.50
Pay Telephone charge	$0.26	$0.26

1.18. Toll Restrictions

	Business MRC	Business NRC	Residence MRC	Residence NRC
Toll Restriction	$5.00	$27.00	$0.00	$6.00
Toll Restriction 976/900	$0.00	$0.00	$0.00	$0.00
Toll Restriction 1010XXX	$0.10	$3.00	$0.10	$3.00

1.19 Returned Check Charge, Per Occurrence $20.00

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2. BASIC SERVICE RATES AND CHARGES – VERIZON SERVICE AREA

		Business		Residential	
		MRC	NRC	MRC	NRC
2.1.	Local Exchange Access Lines				
	Flat Rate Extended Area Primary	$42.35	SOC	$15.75	SOC
2.2.	PBX Trunk				
	PBX Extended Area Primary	$55.15	SOC	n/a	n/a
2.3.	Direct Inward Dialing (DID)				
	DID Station Numbers	$13.00			
	Block of 100 DID Numbers	$65.00	$700.00	n/a	n/a
	Each Addl Block of 100	$65.00	$300.00	n/a	n/a
2.4.	Touch Tone				
	Touch Tone, each access line	$1.00		$1.00	
2.5.	Regulatory Charges				
	Federal Universal Service Factor				
	Single Line	$0.66	n/a	$0.66	n/a
	Multiline	$1.03	n/a	$0.70	n/a
	PBX	$1.34	n/a	$1.34	n/a
	Centranet First 1-9 lines, (flat rate)	$1.03	n/a	n/a	
	Centranet 10 lines and over per line	$0.11	n/a	n/a	
	End User Common Line (EUCL)				
	Individual Line	$9.20	n/a	$6.50	n/a
	Multiline Key/PBX Trunk	$9.20	n/a	$7.00	n/a
	Service Provider Number Portability (SPNP)	$0.36	n/a	$0.36	n/a
	SPNP PBX Trunk	$3.24	n/a	$3.24	n/a
	SPNP ISDN	$1.80	n/a	$1.80	n/a

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2. BASIC SERVICE RATES AND CHARGES – VERIZON SERVICE AREA, Continued

		Business		Residential	
		MRC	**NRC**	**MRC**	**NRC**
2.6.	Directory Assistance				
	After 1st Call (Per Call)	$0.00	$0.50	$0.00	$0.50
2.7.	Directory Listings				
	Primary Listing	n/a		n/a	
	Additional Listing	$1.30		$0.70	
	Hotel/Motel Guest Listing	$0.70		$0.70	
	Non-published	$2.00		$2.00	
	Personalized Phone Number	$3.50	$38.00	$1.50	$10.00
2.8.	Hunting				
	Rotary Hunting, each number arranged	$1.75		$1.75	
2.9.	Service Order Charges (SOC)				
	Service Order Each Additional Line/Trunk		$70.00		$60.00
	Telephone Number Change		$35.00		$30.00
	Special Services, Each Requested		$9.00		$9.00

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2. BASIC SERVICE RATES AND CHARGES – VERIZON SERVICE AREA, Continued

		Business		Residential	
		MRC	**NRC**	**MRC**	**NRC**
2.10.	Restoral of Service		$70.00		$60.00
2.11.	Premises Visit Charge				
	First 15 Minutes Schedule 1		$40.00		
	First 15 Minutes Schedule 2		$45.00		
	First 15 Minutes Schedule 3		$50.00		
	Each Additional 15 Minutes Schedule 1		$13.00		
	Each Additional 15 Minutes Schedule 2		$15.00		
	Each Additional 15 Minutes Schedule 3		$17.00		

Schedule 1 is applicable to work performed Monday through Friday, between 8:00 a.m. and 5:00 p.m., except holidays

Schedule 2 is applicable to work performed Monday through Friday at hours other than Schedule 1 and all day Saturday, Except holidays

Schedule 3 is applicable to work performed on Sundays and holidays observed by the utility.

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2. BASIC SERVICE RATES AND CHARGES – VERIZON SERVICE AREA, Continued

		Business		Residential	
		MRC	**NRC**	**MRC**	**NRC**
2.12.	Custom Calling Features				
	Speed Calling 8 Number (SC8)	$3.50	SOC	$2.50	SOC
	Three-Way Calling	$3.50	SOC	$2.50	SOC
	Call Forwarding (CF)	$3.50	SOC	$2.50	SOC
	Call Waiting (CW)/Cancel Call Waiting	$3.50	SOC	$2.50	SOC
2.13.	Custom Calling Features Packages and Plans				
	A. Two-Feature Package, Each line				
	CF and CW/Cancel CW	$5.00	SOC	$4.00	SOC
	CF & 3-Way Call	$5.00	SOC	$4.00	SOC
	CW/Cancel CW and 3-Way Call	$5.00	SOC	$4.00	SOC
	CF & SC8	$5.00	SOC	$4.00	SOC
	CW & SC8	$5.00	SOC	$4.00	SOC
	3-Way Call & SC8	$5.00	SOC	$4.00	SOC
	B. Three-Feature Package, each line				
	CF, CW & 3-Way Call	$6.50	SOC	$5.50	SOC
	CF, CW & SC8	$6.50	SOC	$5.50	SOC
	CW, 3-Way Call, SC8	$6.50	SOC	$5.50	SOC
	3-Way Call, CF & SC8	$6.50	SOC	$5.50	SOC
	C. Four-Feature Package, each line				
	CF, CW, 3-Way Call, SC8	$8.00	SOC	$7.00	SOC

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2. BASIC SERVICE RATES AND CHARGES – VERIZON SERVICE AREA, Continued

		Business		Residential	
		MRC	**NRC**	**MRC**	**NRC**
2.14.	Remote Call Forwarding Service				
	First Network Access Line Equipped	$33.60	SOC	$33.60	SOC
	Addl Network Access Line Equipped	$33.60	SOC	$33.60	SOC

		Business		Residential	
		1st Min	**Add'l Min.**	**1st Min**	**Add'l Min.**
2.15.	MTS Rates, Dial Station, Mileage 0-925				
	Day	$0.28	$0.28	$0.25	$0.25
	Evening	$0.28	$0.28	$0.15	$0.11
	Night	$0.28	$0.28	$0.15	$0.11
2.16.	Calling Card, Operator-Assisted, Mileage: 0-925				
	Day	$0.25	$0.25	$0.25	$0.11
	Evening	$0.25	$0.25	$0.25	$0.11
	Night	$0.25	$0.25	$0.25	$0.11

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2. BASIC SERVICE RATES AND CHARGES – VERIZON SERVICE AREA, Continued

		Business Per Call	Residential Per Call
2.17.	Surcharges		
	Directory Assistance		
	Private Phones[2]	$1.15	$1.15
	Public Phone	$0.00	$0.00
	Calling Card	$1.50	$1.50
	Operator-Assisted		
	Fully-Automated	$3.80	$3.80
	Semi-Automated	$2.30	$2.30
	Person-to-Person		
	Fully-Automated	$6.00	$6.00
	Semi-Automated	$4.50	$4.50
	Pay Telephone charge	$0.26	$0.26

2.18. Toll Restrictions

	MRC	NRC	MRC	NRC
Toll Restriction	$3.00		$3.00	
Toll Restriction 976/900	n/a		n/a	

2.19. Busy line Verify/Interrupt per use

	Per Use	Per Use
Busy line Verify, per use	$0.50	$0.50
Busy Line Interrupt, per use	$1.00	$1.00

2.20 Returned Check Charge, Per Occurrence $20.00

[2] Two Call Allowance for Directory Assistance per line per month

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3. ISDN RATES AND CHARGES – QWEST SERVICE AREA

3.1. BRI Services

	MRC	NRC
A. Basic Rate Access Package, Each		
Flat Rate Stability Plan	$69.00	$110.00
B. Optional Features		
Additional Call Appearances, Each	$1.00	$10.00
Additional X.25 Logical Channel, Each	N/A	$10.00
Additional PDN, Per Number	$12.00	$10.00
Additional SDN, Per Number	$1.00	$10.00
Additional Shared Call Appearance, Each	$1.00	$10.00
Analog Call Appearance, Each	$1.00	$10.00
Call Forwarding Functions w/Additional SDN		
Busy Line - All Calls, Per Number	N/A	$10.00
Don't Answer - All Calls, Per Number	N/A	$10.00
Variable - All Calls, Per Number	N/A	$10.00
Call Pickup, Per Number	N/A	$10.00
Call Identification Blocking All Calls	N/A	$10.00
Calling Name Identifications, Per Number	$2.50	$10.00

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3. ISDN RATES AND CHARGES – QWEST SERVICE AREA, Continued

3.1. BRI Services, Continued

	MRC	NRC
B. Optional Features, Continued		
CLASS Features		
Call Rejection, Per PDN	$3.50	$10.00
Continuous Redial, Per PDN	$2.50	$10.00
Last Call Return, Per PDN	$2.00	$10.00
Priority Call, Per PDN	$2.00	$10.00
Selective Call Forwarding, Per PDN	$2.50	$10.00
Key Short Hunt		
Per Group	N/A	$10.00
Per Number	$2.00	$10.00
Non-Standard Configuration Group, Per Button	N/A	$14.00
Six-Way Conference, Per Terminal	$1.00	$10.00
Speed Calling 8 (Variable), Per Terminal	$1.00	$10.00
X.25 Fast Select Acceptance, Per Number	N/A	$10.00
X.25 Reverse Charge Acceptance, Per Number	N/A	$10.00
Multi Line Hunt for CSD/CSV		
Circular Hunt		
Per B Channel	$2.00	$10.00
Per Group	N/A	$10.00
Regular Hunt		
Per B Channel	$2.00	$10.00
Per Group	N/A	10.00
UCD Hunt		
Per B Channel	$8.50	$10.00
Per Group	N/A	$20.00

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3. ISDN RATES AND CHARGES – QWEST SERVICE AREA, Continued

3.1. BRI Services, Continued

	MRC	NRC
B. Optional Features, Continued		
Redirecting Number Delivery,		
Per Number	$2.00	$10.00
Series Completion Hunt		
Per Group	N/A	$10.00
Per Number	$2.00	$10.00
C. Miscellaneous Charges		
Changes to CSV or CSD Standard Features		
Per Request	N/A	$10.00
Changes to Basic Rate Access, Per Order	N/A	$10.00
End User Common Line Charge		
Per B Channel Activated		
Single B Channel	$6.60	N/A
Multiple B Channels	$6.60	N/A
PICC, Per BRI	0.00	N/A
Excess Usage Charges for B Channel		
CSD and CSV, Per Minute		
Day Rate	$0.0200	N/A
Night Rate	$0.0150	N/A

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3. ISDN RATES AND CHARGES – QWEST SERVICE AREA, Continued

3.2. PRI Services

	MRC	NRC
A. Transport		
Stand alone T1 Facility, Per 24 Channels	$150.00	$900.00
T1 Facility provisioned on a T3, Per T1 activated	N/A	$900.00
B. Service Configuration		
23B+D, Month to Month	$400.00	$1025.00
24B, Month to Month	$400.00	$1025.00
23B+Back-up D, Month to Month	$400.00	$1025.00
C. ISDN Trunk Connection, Per B Channel		
Call By Call, Month to Month	$24.00	$39.00
Dedicated, Inward, Month to Month	$24.00	$39.00
Dedicated, Outward, Month to Month	$24.00	$39.00
Dedicated, 2-Way, Month to Month	$24.00	$39.00
D. Circuit Switched Data Connection		
23B Data Only Channels	$583.00	$1265.00
24B Data Only Channels	$608.00	$1340.00

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3. ISDN RATES AND CHARGES – QWEST SERVICE AREA, Continued

3.2. PRI Services, Continued

	MRC	NRC
E. UAS Network Connection, Per DS1 facility		
UAS Network Connection	$1100.00	$1200.00
Two-Way, Month to Month	$950.00	$1200.00
In-Only, Month to Month	$1100.00	$1200.00
F. Optional Features		
2B Channel Transfer	$25.00	$100.00
ISDN Calling Name Delivery, per DS1 facility	$20.00	$175.00
ISDN Redirecting Number Delivery	$7.00	$55.00
G. Miscellaneous Charges		
Change Charges or Rearrangements of Facilities	N/A	$50.00
Rollover Charge, DS1 to DS3 vacant channels	N/A	$325.00
Move Charge, per current T1 customer		
Within the same central office	N/A	$500.00
Outside current central office	N/A	$1000.00
End User Common Line Charge		
Per B Channel Activated	$33.00	N/A
PICC, Per PRI	$0.20	N/A

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4. INTEREXCHANGE EXCHANGE SERVICE RATES AND CHARGES

4.1. Granite Switched Access Outbound Service

	DAYTIME		EVENING		NIGHT	
	Initial 30 Sec.	**Add'l 6 Sec.**	**Initial 30 Sec.**	**Add'l 6 Sec.**	**Initial 30 Sec.**	**Add'l 6 Sec.**
Intrastate	$0.0495	$0.0099	$0.0495	$0.0099	$0.0495	$0.0099

4.2. Granite Switched Access Inbound Service

	DAYTIME		EVENING		NIGHT	
	Initial 30 Sec.	**Add'l 6 Sec.**	**Initial 30 Sec.**	**Add'l 6 Sec.**	**Initial 30 Sec.**	**Add'l 6 Sec.**
Intrastate	$0.0495	$0.0099	$0.0495	$0.0099	$0.0495	$0.0099

4.3. Granite Dedicated Access Outbound Service

	DAYTIME		EVENING		NIGHT	
	Initial 30 Sec.	**Add'l 6 Sec.**	**Initial 30 Sec.**	**Add'l 6 Sec.**	**Initial 30 Sec.**	**Add'l 6 Sec.**
Intrastate	$0.0395	$0.0079	$0.0395	$0.0079	$0.0395	$0.0079

4.4. Granite Dedicated Access Inbound Service

	DAYTIME		EVENING		NIGHT	
	Initial 30 Sec.	**Add'l 6 Sec.**	**Initial 30 Sec.**	**Add'l 6 Sec.**	**Initial 30 Sec.**	**Add'l 6 Sec.**
Intrastate	$0.0395	$0.0079	$0.0395	$0.0079	$0.0395	$0.0079

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4. INTEREXCHANGE EXCHANGE SERVICE RATES AND CHARGES

4.5. Granite Travel Card Service

Access charge per call	$0.50
Rate per minute	$0.20

4.6. Directory Assistance

Rate per access	$0.85

4.7. Payphone Surcharge

Per Call	$0.28

4.8. Returned Check Charge

Per Occurrence	$20.00

4.9. Operator Assisted Calling Services

Granite provides operator assisted calling as an ancillary service exclusively to its subscribers. Operator assisted calling services are provided to subscribers by the underlying carrier, at the underlying carrier's rates, terms and conditions, pursuant to underlying carrier intrastate tariffs on file with the Commission

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